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# Using Imperfect Advance Demand Information in Lost-Sales Inventory Systems

Engin Topan, Tarkan Tan, Geert-Jan Van Houtum\*

Industrial Engineering & Innovation Sciences, Eindhoven University of Technology, 5600 MB Eindhoven, The Netherlands,  
e.topan@tue.nl, t.tan@tue.nl, g.j.v.houtum@tue.nl

Rommert Dekker

Faculty of Economics, Erasmus University, 3000 DR Rotterdam, The Netherlands, rdekker@ese.eur.nl

Motivated by real-life applications, we consider an inventory system where it is possible to collect information about the quantity and timing of future demand in advance. However, this advance demand information (ADI) is imperfect because (i) it may turn out to be false, (ii) a time interval is provided for the demand occurrences rather than its exact time and (iii) there are yet customer demand occurrences for which ADI cannot be provided. To make best use of this information and integrate it with inventory supply decisions, we propose a lost-sales inventory model with a general representation of imperfect ADI. We allow for returning excess stock built up due to imperfectness. A partial characterization of the optimal ordering and return policy is provided. Through an extensive numerical study we investigate the value of ADI and factors that affect that value. We show that using imperfect ADI can yield substantial savings, the amount of savings being sensitive to the quality of information; the benefit of the ADI increases considerably if the excess stock can be returned. We apply our model to two cases: spare parts and machine sales. The value of imperfect ADI turns out to be significant in both.

*Key words:* value of information; imperfect advance demand information; lost-sales; inventory

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\* Corresponding author: g.j.v.houtum@tue.nl

## 1. Introduction

Developments in information technology have given rise to applications of advance demand information (ADI) in inventory planning. The research in this field has also benefited from these developments and has gained a big momentum in the last two decades. Nevertheless, some important practical aspects of ADI have not been addressed yet, to the best of our knowledge. First, most papers assume that ADI is perfect. Second, the papers that consider the imperfectness of ADI do not categorize and address different types of imperfectness fully. Third, clearing mechanisms such as returning or selling excess inventory built up due to imperfect ADI have not been addressed. Fourth, the papers are based on the assumption that unmet demand is backordered; the settings in which unmet demand is lost or satisfied by an emergency supply source have been considered to a limited extent.

The primary motivation behind this paper is our experience with ASML, a world leading original equipment manufacturer (OEM) producing lithography systems, which are critical for the production of integrated circuits for the semiconductor industry. These systems are sold with service contracts, known as service level agreements (SLAs). Through these SLAs, a certain system availability level is committed to customers, making ASML responsible for all maintenance and service activities. This imposes either a tight availability target for spare parts or a high (explicit or implicit) down-time cost associated with violation of the targets. To reach the service targets or not to incur high down-time costs, ASML stores parts at local warehouses close to its customers. However, spare parts of such systems are often slow moving and expensive, therefore, ASML also wants to keep low stock of spare parts -zero if possible- while maintaining availability. This can be achieved to a certain extent since ASML employs condition monitoring for its critical machine components installed at customer sites, by means of various sensors mounted on components. These sensors continuously monitor numerous condition indicators of components such as vibration, temperature, pressure, acoustic data, etc. The data are analyzed through a number of detailed data mining steps, mainly, data collection, pre-processing, predictive modelling and analysis. The main

idea of the entire process is to extract useful information from the available data and then use it to predict failures in advance, often by using a prediction technique (Olson and Delen, 2008). In this way, the system can issue a warning signal in advance of an actual failure. This signal can be considered as a “demand” signal (or ADI) for the corresponding spare parts as failures generate demand for spare parts and this can be used to optimize the spare parts supply decisions. Nevertheless, demand signals that are produced by condition monitoring can be imperfect in three ways: (i) The prediction tool may produce false signals or so-called *false positives* (warnings without failures). The model predicts a failure, but no failure takes place. (ii) The exact *timing* of the failure is uncertain. In addition, if the information is late, even if it is certain, it may be completely useless. For example if an advance demand cannot be satisfied by a regular order and it has to be satisfied by an emergency shipment anyway, this information has no use. (iii) The prediction tool may also produce so-called *false negatives* (failures without warnings), i.e., the model predicts no failure but actually a failure occurs. A component may have multiple failure modes and there might be failure modes that cannot be predicted in advance. The experience of ASML is not unique. Our observations are quite common for capital goods manufacturers that use or have an intention to use condition monitoring and the imperfect ADI that it provides for spare parts planning.

Another application area of imperfect ADI having similar characteristics is sales of industrial machines. For example companies like Toshiba, Dell, and Océ sell industrial computers and printers to business customers. These companies often operate according to a configure-to-order principle. Therefore, to offer short lead times to customers, they reserve critical resources like production capacity and hold inventory for intermediate products and subassemblies. If a product is ordered but the critical resources and the intermediate products are not ready for the final assembly, the lead time will be longer and this may result in a lost-sale. If not, this may necessitate resorting to other provisioning options such as outsourcing or overtime production and these may also impose additional costs. In this situation, any indication of future sales or any intended order becomes considerably important in preventing sales losses. Hence, sales representatives remain

close contact with customers to collect information about whether they intend to place orders. However, a customer who announces her intention to purchase a certain product may not buy that product (false positives) or place her order at a time different than the indicated intention, which is especially a burden if the order is placed earlier than the expected time (timing). Also, an intended purchase which does not materialize after a certain period, say one month, is considered as false indication. In addition, there are customers who place their orders without any prior warning (false negatives).

While we illustrate the problem environment with the spare parts and the machine sales cases, possible applications are not limited to them. The use of ADI for spare parts inventory planning at repair shops is one example. When a repairable component/subsystem fails, a service engineer can often diagnose possible causes of the failure in the field and can identify which part of the component might cause the failure and need replacement. This information can immediately be available to the repair shop. However, shipping the failed component through the reverse supply chain to the repair shop takes some time. More importantly, whether this component can actually be repaired, and if so, which service part is really needed to complete the repair is only known when the component is disassembled at the repair shop just before an actual repair starts. If the part is not available on stock in the repair shop, this leads to a further delay in the repair process, which brings extra costs to the system. Therefore, information provided by service engineers can be very useful in supplying the spare part in advance. However, this information is not always reliable and there are still repairable components for which this information cannot be provided in advance.

The backordered demand assumption facilitates a relatively simple analysis, which is also true for our case. Nevertheless, in the spare parts case, the service targets which are set by SLAs explicitly or implicitly impose high penalty or down-time costs for each demand that is not satisfied from stock. In the machine sales cases, when a demand cannot be met within a given time, it is often satisfied by other provisioning modes such as outsourcing and overtime or in some situations it can be even lost. In the repair shop case, expediting a repair process for an unmet demand can

be considered as a similar effort. In all cases, unmet demand cannot be backordered, instead, it is satisfied by an emergency shipment or an emergency provisioning mode or it is simply lost to a competitor. From a modelling perspective this can be represented by a lost-sales inventory model.

The use of imperfect ADI raises another issue that we observe at ASML. When a spare part is ordered and kept on stock for a signalled demand and when this turns out to be a false positive, the part becomes an excess stock and the system starts incurring extra holding cost by keeping that part on stock. In this situation, it may be favorable to clear the excess inventory even at the expense of some clearing cost. In practice, if the upstream echelon of the supply chain is operated by the same company as in the ASML case, this leads to a return to an upstream echelon where the part can be better pooled and this will cost extra forward and back-shipments and a holding cost for the time that the part is on the back-shipment pipeline. If not, the item can be returned or sold back to an external supplier, possibly at a lower price, leading to a high return cost.

Motivated by cases from practice, we characterize three types of imperfectness about ADI: (i) ADI results in a demand only with a certain probability  $p$ , reflecting the *precision* of ADI (proportion of true positives to sum of true and false positives); (ii) a time interval  $[\tau_l, \tau_u]$  is provided for the demand occurrences rather than its exact time, representing the time uncertainty and timeliness, i.e., the *timing* issue of ADI; (iii) only a fraction  $q$  of demand can be signalled or predicted in this way, indicating the *sensitivity* (proportion of true positives to sum of true positives and false negatives) of ADI. In the case of spare parts, parameters  $p$ ,  $\tau_l$ , and  $\tau_u$  can be obtained by using a prediction tool that can typically provide a confidence interval for the remaining life time of a component. When a confidence interval is available, its lower and upper limits and confidence level can be used to estimate  $\tau_l$ ,  $\tau_u$ , and  $p$ , respectively. In this situation,  $\tau_l$  corresponds to the earliest possible time that a failure can be predicted in advance, which is more or less known by the manufacturer operating such systems. Any failure before  $\tau_l$  can be considered as an unpredicted failure (i.e., false negative).  $\tau_l$  might also be 0, meaning that such a lower limit does not exist and a failure corresponding to the signal may occur immediately. Similarly,  $\tau_u$  has the interpretation in

practice that a demand signal is typically ignored when it does not become true after a sufficiently long period of time. In the case of machine sales,  $\tau_l$  and  $\tau_u$  can be obtained directly by asking the customer when she is planning to make the purchase, e.g., the sale will not take place before the board meeting where the purchase needs to be approved; and not after the end of the year as the available project budget must be used by then. Similarly,  $p$  corresponds to the likelihood of demand realization, which can be estimated by the sales people based on their experience. In both motivating examples, estimating  $q$  is rather straightforward and can be made by looking at the ratio of predicted demand over total demand based on historical observations.

By considering a general representation of imperfect ADI, we build a single-item, single-location, periodic-review, lost-sales inventory model with a positive lead time where excess stock built up due to imperfectness can be returned. The objective is to find the optimal ordering and return policy under imperfect ADI. Using our model, we study the following questions about the use of imperfect ADI and the benefit of return under imperfect ADI: How can the imperfect ADI be best used? What is the value of using this information? How is the value of ADI influenced by imperfectness? How can the optimal ordering and return policy be characterized? How useful is returning excess stock in coping with the consequences of imperfectness?

Our paper contributes to four main fields of research: value of (imperfect) ADI in inventory planning, lost-sales inventory systems, use of condition monitoring in spare parts inventory planning, and inventory systems with returns. In most of the papers on the value of ADI, the information is perfect (e.g., Hariharan and Zipkin, 1995, Gallego and Özer, 2001, Özer, 2003, Karaesmen, 2013). There are a few papers that do take imperfectness of ADI into consideration. Among these papers, Van Donselaar et al. (2001), Thonemann (2002), Tan et al. (2007), Tan et al. (2009), and Song and Zipkin (2012) study the use of imperfect ADI for inventory systems and Gao et al. (2012) for assembly systems and Bernstein and DeCroix (2015) for a multiproduct system in a single period setting. These papers assume that unmet demand is backordered or there is a single period. Gayon et al. (2009) is the only paper that studies the value of ADI under a multi-period, lost-sales setting.

They also study the time and quantity uncertainty of imperfectness of ADI and consider a continuous review model and assume at most one outstanding order and an exponentially distributed demand lead time, which are assumptions that do not hold for the real life cases that we introduce. Furthermore, although time uncertainty of ADI has been studied before (Tan et al. 2007, 2009, Gayon et al., 2009), timing of ADI, whether the information is late for the ordering decision, has not been addressed yet in the literature.

The analysis of lost-sales inventory systems is more difficult than that of backorder systems since the optimal inventory policy depends on the number of outstanding replenishment orders and on-hand inventory, and the state space grows very rapidly, which is also true for inventory systems with ADI. The papers on structural analysis of the optimal policy for lost-sales systems are rare (Karlin and Scarf, 1956, Morton, 1969, and Zipkin, 2008a). Most of the papers in this field propose useful heuristics (Morton, 1971, Zipkin, 2008b, Johansen, 2001, Bijvank and Vis, 2011). These heuristics are often based on myopic policies, base-stock policies and their variations. More recently, Zipkin (2008a) provides a new approach for the structural analysis of lost-sales models by applying a state transformation and using the notion of  $L^{\natural}$ -convexity, a property implying both convexity and submodularity. This simplifies the analysis considerably. The structural analysis in Zipkin (2008a) is not directly applicable to our model, nevertheless we propose a new state transformation making it possible to use  $L^{\natural}$ -convexity. To the best of our knowledge, our paper is the first to characterize the optimal ordering and return policy for a periodic review lost-sales inventory system with imperfect ADI.

The use of condition monitoring in maintenance optimization has been extensively studied in the literature (Elwany and Gebraeel, 2008). However, studies on consequences of using condition monitoring in spare parts inventory planning are rare (Deshpande et al., 2006, Louit et al., 2011, Li and Ryan, 2011, and Lin et al, 2015) and all assume perfect information. To our knowledge, our paper is the first to investigate the imperfectness of the information provided by condition monitoring and consequences of using it in the optimal control of spare parts inventories. Therefore, we also contribute to the vast literature on spare parts inventory systems (Muckstadt, 2005).



Our paper is also related to inventory models with disposal (Fukuda, 1961) and to the stochastic cash balance problem (Eppen and Fama, 1969). To our knowledge, Song and Zipkin (2012) is the only paper that considers both ADI and return. They consider a newsboy setting with return possibility where a procurement decision is made only at a single procurement epoch while cancelling excess inventory is possible when some partial ADI is revealed. In contrast, we consider a multi-period problem where both procurement and return decisions can be made at each period. In this sense, our paper is the first to consider returning excess inventories for a general (in)finite horizon inventory model with ADI.

The main contributions of our paper are as follows:

- By categorizing the types of imperfectness of ADI and addressing all at the same time, we consider a general representation of imperfect ADI that can be used to model a wide range of ADI applications in practice. We assume a general probability distribution for the interarrival time between signals (ADI) and the demand lead time; we do not have any restriction on the size of outstanding orders; we also make return decisions (in addition to ordering), all of which are in line with our observations in practice. With this model, we provide a methodological recipe for companies on how they can use imperfect ADI to plan their inventory supplies.
- We propose an original state transformation under which the cost-to-go function is proven to be  $L^h$ -convex for given numbers of demand signals from multiple periods. We derive a number of structural monotonicity properties of the optimal ordering and return policy with respect to inventory levels by using  $L^h$ -convexity. Our findings indicate that the optimal policy has a quite complex, state-dependent structure: In contrast to the common belief, the optimal policy is not only dependent on on-hand stock but also on pipeline stock. We further show that optimal order (return) size and inventory levels are economic substitutes (complements). Finally, base-stock policies and myopic policies, which are commonly used in practice, are not necessarily optimal and they may yield poor performance.
- We generate useful managerial insights that can be used as input in design and improvement of inventory systems with imperfect ADI. The most important observations among all are: the

timing of ADI is highly influential on the value of ADI and returning excess inventories is quite effective in coping with consequences of false ADI.

The paper is organized as follows. In Section 2, we present our model. In Section 3, we characterize the structural properties of the optimal policy. In Section 4, we provide our numerical results and the spare parts and machine sales cases. Finally in Section 5, we draw conclusions.

## 2. The Model

We consider a single-item, single-location, periodic-review inventory system. An information collection mechanism makes it possible to issue a demand signal (or ADI) indicating that a demand is likely. Time is divided into periods which are indexed by  $t = 1, 2, \dots, T$ . Time horizon  $T$  can be finite or infinite as  $T \rightarrow \infty$ . For simplicity, we use generic variables that are defined for each  $t = 1, 2, \dots, T$  as long as it makes sense. The number of demand signals that is (collected during period  $t - 1$  but) first available in the system at the beginning of period  $t$  is denoted by the generic random variable  $W$ , which can follow any probability distribution. A demand signal that is first available at the beginning of period  $t$ , (i) either turns out to be true and materializes as an actual demand in period  $t + \tau$  with probability  $p_\tau > 0$  for  $\tau \in \{\tau_l, \dots, \tau_u\}$  and  $p_\tau = 0$  otherwise, where  $\tau_l, \tau_u \in \mathbb{N}_0 = \{0, 1, 2, \dots\}$  and  $\tau_u \geq \tau_l$ , (ii) or eventually leaves the system as a false positive at the beginning of period  $t + \tau_u + 1$ . In this setting,  $\tau$ , which is the delay between when a demand signal arrives and when it becomes a demand realization or leaves the system without becoming a demand realization, corresponds to the demand lead time (Hariharan and Zipkin, 1995), (with one exception: we limit the definition to demand lead times of true demand signals since we also have false positives);  $[\tau_l, \tau_u]$  is the prediction interval for the demand lead time; and  $p = \sum_{\tau=\tau_l}^{\tau_u} p_\tau \leq 1$  is the probability that a demand signal will ever become a demand realization, which we refer to as the *precision* of the signal. The demand type whose occurrence is prognosed and hence whose probability distribution depends on the accumulated demand signals is called the predicted demand. We assume that every signal corresponds to at most one demand and when a demand is realized it is known which demand signal it belongs to unless it is a false negative (demand without any

prior warning). To formulate the dynamics for the flow of signals and the predicted demand for each period  $t$ , we define generic random variable  $A_\tau$  as the number of demand signals that is in the system for exactly  $\tau \in \{0, \dots, \tau_u\}$  periods; this refers to signals that became available at the beginning of period  $t - \tau$  and did not yet materialize. Then,  $R_\tau$  denotes the number of demand signals of  $A_\tau$  that materializes into an actual demand in period  $t$ . Letting  $a_\tau$  be the realization of  $A_\tau$  in period  $t$ ,  $R_\tau$  has a binomial distribution with parameters  $a_\tau$  and  $p_\tau / (1 - \sum_{k=\tau_l}^{\tau-1} p_k)$  for  $\tau \in \{\tau_l, \dots, \tau_u\}$  and it is zero for  $\tau \in \{0, \dots, \tau_l - 1\}$ . Then, the total number of predicted demands in period  $t$  is given by  $\sum_{\tau=\tau_l}^{\tau_u} R_\tau$ .

Apart from predicted demand, there are also unpredicted demand occurrences which cannot be signalled in advance. The unpredicted demand in period  $t$  is denoted by the generic random variable  $D^u$ , which can follow any probability distribution. We assume that the two demand types are independent. Since the consequences and the costs of these two demand types do not differ, they are treated equally and served according to the FCFS rule. As a result of the ADI setting explained above, the expected predicted demand per period for  $\delta \leq \tau_u$  periods ahead from the present period depends on the number of demand signals that arrived at most  $\tau_u - \delta$  periods earlier and did not yet materialize, i.e.,  $(a_0, \dots, a_{\tau_u - \delta})$  and of course on the realizations of those signals. The expected predicted demand per period for  $\delta > \tau_u$  periods ahead from the present period equals  $pE[W]$ , and therefore, the expected total demand per period is expressed by  $\lambda = pE[W] + E[D^u] > 0$ . The ratio of expected predicted demand to expected total demand per period is denoted by a constant  $q = \frac{pE[W]}{pE[W] + E[D^u]} \geq 0$ , which we refer as to the *sensitivity* of the demand signal.

The demand for an item is immediately satisfied from stock if there is an available item on stock. The stock is replenished from an ample supplier within a constant (regular) replenishment lead time  $L \in \mathbb{N}_0$  at a unit procurement cost  $c (> 0)$ . When an item is requested but there is no available stock on hand, the demand is satisfied by an emergency supply source or it is lost. In this situation, a penalty cost  $c_e (> 0)$  is incurred per unit of unmet demand. In the context of spare parts demand from technical systems, this cost involves a cost for the emergency supply source and a downtime

cost incurred during the emergency lead time (which is short compared to than the length of the review period). In the general lost-sales case for complex products, this cost involves loss of profit margin and goodwill. In each period  $t$ , the size of the regular replenishment order placed in period  $t - L + l$  and due in period  $t + l$  is denoted by generic variable  $z_l$  for  $l = 0, \dots, L$ . A holding cost  $h$  ( $> 0$ ) is incurred for each unit of inventory carried from one period to the next. An excess stock can be returned to the central warehouse or to the supplier at a per unit return cost  $c_r$ . In case a part is purchased back by the supplier, there might be a revenue associated with the return. Therefore, we allow a negative unit return cost  $c_r$ . Furthermore, we assume  $c + c_r \geq h \cdot L$ . This implies it is cheaper to keep an item on stock (at the expense of holding one extra item during a lead time,  $h \cdot L$ ) than to return that item and at the same time to place a new order (at the expense of return and procurement costs,  $c + c_r$ ). Note that the assumption facilitates our analysis (see Lemma 1) and it also eliminates making speculative profit by returns. The on-hand inventory (before the arrival of order due and the return of excess stock) at the beginning of period  $t$  is denoted by generic variable  $x$  ( $\geq 0$ ). The size of the return made in period  $t$  is denoted by generic variable  $y$  ( $\geq 0$ ). We assume that the size of the return  $y$  cannot exceed the available stock  $x$ . For notational convenience, we assume that  $T \geq \max(L, \tau_u)$ . Realizations of random variables are denoted by lower cases.

The sequence of events in period  $t$  is as follows:

1. The signals (collected during  $t - 1$ ),  $W$ , are announced to the system and registered as  $a_0$ .
2. The replenishment order that will arrive in period  $t + L$ ,  $z_L$ , and the size of the return  $y$  are determined. These orders are placed accordingly.
3. The replenishment order that has been placed at  $t - L$  and due at  $t$ ,  $z_0$ , arrives,
4. Both the predicted and unpredicted demands,  $\sum_{\tau=\tau_l}^{\tau_u} r_\tau$  and  $d^u$ , respectively, are realized.
5. The procurement, inventory holding and penalty costs are incurred accordingly.

For notational simplicity, we let  $\mathbf{a} = (a_{\tau_u}, \dots, a_0)$  and  $\mathbf{z} = (x, z_0, \dots, z_{L-1})$ . Then, the system state is described by  $(\mathbf{a}, \mathbf{z})$ , and the state space by the Cartesian product of  $\mathcal{U} = \{\mathbf{a} : \mathbf{a} \in \mathbb{N}_0^{\tau_u+1}\}$  and  $\mathcal{Z} = \{\mathbf{z} : \mathbf{z} \in \mathbb{N}_0^{L+1}\}$ . Our objective is to determine the order size  $z_L$  and the size of the return  $y$  that

will minimize the total inventory holding, penalty and return costs. Therefore, the action space is given by  $\mathcal{A}_x = \{(z_L, y) : z_L, y \in \mathbb{N}_0, y \leq x\}$ . For a given state  $(\mathbf{a}, \mathbf{z})$ , let  $f_t(\mathbf{a}, \mathbf{z})$  be the optimal cost-to-go (value) function from period  $t$  to the end of the planning horizon  $T$ . Then, for all  $t = 1, \dots, T$  the optimal cost-to-go function is given by the dynamic programming recursion:

$$\begin{aligned} f_t(\mathbf{a}, \mathbf{z}) &= \min_{(z_L, y) \in \mathcal{A}_x} \{J_t(\mathbf{a}, \mathbf{z}, z_L, y)\} \\ J_t(\mathbf{a}, \mathbf{z}, z_L, y) &= cz_L + c_r y + L(a_{\tau_u}, \dots, a_{\tau_l}, x + z_0 - y) \\ &\quad + E[f_{t+1}(\bar{\mathbf{a}} - \bar{\mathbf{R}}, W, (x + z_0 - y - \sum_{\tau=\tau_l}^{\tau_u} R_\tau - D^u)^+, z_1, \dots, z_L)] \end{aligned} \quad (1)$$

where

$$L(a_{\tau_u}, \dots, a_{\tau_l}, x + z_0 - y) = hE[(x + z_0 - y - \sum_{\tau=\tau_l}^{\tau_u} R_\tau - D^u)^+] + c_e E[(\sum_{\tau=\tau_l}^{\tau_u} R_\tau + D^u - x - z_0 + y)^+]$$

is the one period holding-penalty cost, and  $f_{T+1}(\mathbf{a}, \mathbf{z}) = 0$ ,  $\bar{\mathbf{a}} = (a_{\tau_u-1}, \dots, a_0)$ ,  $\bar{\mathbf{R}} = (R_{\tau_u-1}, \dots, R_0)$ , noting that  $R_\tau = 0$  for  $\tau \in \{0, \dots, \tau_l - 1\}$ . Let  $z_L^*(\mathbf{a}, \mathbf{z})$  and  $y^*(\mathbf{a}, \mathbf{z})$  be an optimal combination for the order size and the return size for any state  $(\mathbf{a}, \mathbf{z}) \in \mathcal{U} \times \mathcal{Z}$ , respectively. In case of multiple optima, we take a smallest vector solution. (In Lemma 5, we show that there is always a unique smallest vector solution.)

The following lemma indicates that  $z_L^*(\mathbf{a}, \mathbf{z})$  and  $y^*(\mathbf{a}, \mathbf{z})$  cannot be both strictly positive.

LEMMA 1. For each  $(\mathbf{a}, \mathbf{z}) \in \mathcal{U} \times \mathcal{Z}$  and  $t = 1, \dots, T$ , the optimal decisions are characterized by  $z_L^*(\mathbf{a}, \mathbf{z}) \cdot y^*(\mathbf{a}, \mathbf{z}) = 0$ .

### 3. Characterization of the optimal policy

We contribute to the literature in the following way: We characterize the optimal policy with respect to the on-hand and pipeline inventory levels by using  $L^{\natural}$ -convexity (Murota, 2003), a notion that implies both discrete convexity and submodularity (Topkis, 1998). Note that  $L^{\natural}$ -convexity has been used for the analysis of several inventory models (Zipkin, 2008a, Li and Yu, 2014). Zipkin (2008a) uses the notion for structural analysis of the standard single-item lost-sales inventory system by applying a state transformation. He also provides an extension for a more general Markov

modulated demand process. Our problem is more complicated than the one in Zipkin (2008a) because (i) the demand process in our paper depends on (imperfect) demand signals and (ii) we allow returns and thus we have an additional decision variable. Hence, the structural analysis and the state transformation in Zipkin (2008a) are not directly applicable to our setting. Therefore, we propose a new original state transformation, and we extend Zipkin's analysis: We show that for given values of numbers of demand signals from multiple periods the transformed cost function is  $L^{\natural}$ -convex (Theorem 1), the optimal order (return) size is monotone decreasing (increasing) in the on-hand and pipeline inventory levels with a slope of no more than one and more sensitive to recent (early) orders (Corollary 1).

In the remainder, first in Section 3.1 the notations,  $L^{\natural}$ -convexity and submodularity are introduced. Then, the structural properties of the optimal policy are characterized in Section 3.2. All proofs are provided in the appendix.

### 3.1. General properties

Before proceeding, we remind the reader that  $L^{\natural}$ -convexity can be defined on integer lattices (Murota, 2003) as well as on real numbers (Zipkin, 2008a). In our paper, we stick to the original definition that is based on integer lattices in Murota (2003). However, different from Murota (2003), we work with nonnegative integer variables (see Remark 1). First, we start with some definitions and notation. Let  $\mathbf{X} \subseteq \mathbb{N}_0^l$  be a partially ordered set of vectors with a component-wise ordering of vectors, i.e., this means  $\mathbf{x} \geq \mathbf{w}$  if and only if  $x_i \geq w_i$  for all  $i = 1, \dots, l$  for each  $\mathbf{x}$  and  $\mathbf{w} \in \mathbf{X}$ . This partially ordered set  $\mathbf{X}$  forms a lattice if it contains the component-wise maximum  $\mathbf{x} \vee \mathbf{w}$  and minimum  $\mathbf{x} \wedge \mathbf{w}$  of each pair  $\mathbf{x}$  and  $\mathbf{w} \in \mathbf{X}$ . If a subset of  $\mathbf{X}$  contains the component-wise maximum and minimum of each pair of its elements, then this subset is a sublattice (of  $\mathbf{X}$ ) and itself forms a lattice. A partially ordered set is a chain (ordered set) if either  $\mathbf{x} \geq \mathbf{w}$  or  $\mathbf{x} \leq \mathbf{w}$  holds for each pair  $\mathbf{x}$  and  $\mathbf{w} \in \mathbf{X}$ . Let  $\mathbf{e}_i$  be a vector having all entries zero except for 1 in its  $i^{\text{th}}$  entry, and let  $\mathbf{e}$  denote a vector of ones. A function  $f : \mathbb{N}_0^l \rightarrow \mathbb{R}$  is said to be *increasing* (*decreasing*) in  $x_i \in \mathbb{N}_0$  with  $i = 1, \dots, l$  if  $f(\mathbf{x} + \mathbf{e}_i) - f(\mathbf{x}) \geq 0$  ( $\leq 0$ ) for all  $\mathbf{x} \in \mathbf{X}$ . Let  $m$  and  $n$  be positive

integers and  $\mathbf{M}$  and  $\mathbf{N}$  be sublattices of  $\mathbb{N}_0^m$  and  $\mathbb{N}_0^n$ , respectively. Then, their Cartesian product  $\mathbf{M} \times \mathbf{N}$  also forms a lattice. Also, let  $\overline{\mathbf{N}} = \{(\mathbf{y}, \varepsilon) : \mathbf{y} \in \mathbf{N}, \varepsilon \in \mathbb{N}_0; \varepsilon \leq y_j \forall j\}$ . Then,  $\overline{\mathbf{N}}$  is a sublattice (of  $\mathbf{N} \times \mathbb{N}_0$ ) since it involves constraints of type  $\varepsilon - y_j \leq 0$  having at most two variables with opposite signs (this also holds for  $\varepsilon - y_j \leq b$  for constant  $b \in \mathbb{N}_0$ ), see Topkis (1998), Example 2.2.7(b). Also, for any set  $\mathbf{S} \subseteq \mathbb{N}_0^l$ , let  $\mathbf{S}_i$  denote the set of values of the  $i^{\text{th}}$  argument of all vectors in  $\mathbf{S}$  for all  $i = 1, \dots, l$ . For a function  $g : \mathbf{S} \rightarrow \mathbb{R}$ , let  $\Delta_{x_i} g(\mathbf{x}) = g(\mathbf{x} + \mathbf{e}_i) - g(\mathbf{x})$  and  $\Delta_{x_i} \Delta_{x_j} g(\mathbf{x}) = g(\mathbf{x} + \mathbf{e}_i + \mathbf{e}_j) - g(\mathbf{x} + \mathbf{e}_j) - g(\mathbf{x} + \mathbf{e}_i) + g(\mathbf{x})$  denote first and second order differences, respectively for each  $i = 1, \dots, l$  and  $j = 1, \dots, l$ . We say that  $g(\mathbf{x})$  has *increasing (decreasing) differences* in  $x_i$  and  $x_j$  for any  $i \neq j$  if  $\Delta_{x_i} \Delta_{x_j} g(\mathbf{x}) \geq 0$  ( $\leq 0$ ).

Next, we define submodularity,  $L^{\natural}$ -convexity and some properties regarding these notions:

**DEFINITION 1.** A function  $g : \mathbf{M} \times \mathbf{N} \rightarrow \mathbb{R}$  is *submodular* in  $\mathbf{y} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$  if  $g(\mathbf{x}, \mathbf{y}) + g(\mathbf{x}, \mathbf{v}) \geq g(\mathbf{x}, \mathbf{y} \wedge \mathbf{v}) + g(\mathbf{x}, \mathbf{y} \vee \mathbf{v})$  for all  $\mathbf{y}$  and  $\mathbf{v} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$ .

The following property follows from Corollary 2.6.1 of Topkis (1998).

**PROPERTY 1.** A function  $g : \mathbf{M} \times \mathbf{N} \rightarrow \mathbb{R}$  is *submodular* in  $\mathbf{y} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$  if each set  $\mathbf{N}_i$  (of  $\mathbf{N}$ ) forms a chain and  $g(\mathbf{x}, \mathbf{y})$  has decreasing differences for all  $y_i$  and  $y_j$ , i.e.,  $\Delta_{y_i} \Delta_{y_j} g(\mathbf{x}, \mathbf{y}) \leq 0$ , for all  $i \neq j \in \{1, \dots, n\}$  for each  $\mathbf{x} \in \mathbf{M}$ .

In what follows, we give the definition of  $L^{\natural}$ -convexity. The original definition is based on  $L$ -convexity (Murota, 2003). Here, we skip this step and also linearity in direction  $\mathbf{e}$  and make the definition by directly relating the notion with submodularity (see also Remark 1).

**DEFINITION 2.** A function  $g : \mathbf{M} \times \mathbf{N} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $\mathbf{y} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$  if  $\psi(\mathbf{x}, \mathbf{y}, \varepsilon) = g(\mathbf{x}, \mathbf{y} - \varepsilon \mathbf{e})$  is submodular in  $(\mathbf{y}, \varepsilon) \in \overline{\mathbf{N}}$  for each  $\mathbf{x} \in \mathbf{M}$ .

**REMARK 1.** Our definition is slightly different from the original definition (Murota, 2003): We limit ourselves to nonnegative integer variables. We define the dummy variable  $\varepsilon \in \mathbb{N}_0$  such that  $\varepsilon \leq y_j$  for all  $j = 1, \dots, n$ . In this way, we guarantee that  $\mathbf{y} - \varepsilon \mathbf{e}$ , the second argument of  $g(\mathbf{x}, \mathbf{y} - \varepsilon \mathbf{e})$ , is a nonnegative vector and  $g(\mathbf{x}, \mathbf{y} - \varepsilon \mathbf{e})$  is defined on lattice  $\mathbf{M} \times \mathbf{N}$ . In the proof of Theorem 1,

the dummy variable corresponds to a physical value, i.e., amount deducted from stock. But even there, constraints  $\varepsilon \leq y_j$  for all  $j = 1, \dots, n$  are automatically satisfied. The condition that requires linearity in direction  $\mathbf{e}$  is not considered since this is automatically satisfied as in Zipkin (2008a).

The following property indicates that  $L^{\natural}$ -convexity implies submodularity and the proof can be given along the same line as that of Theorem 7.1 in Murota (2003).

**PROPERTY 2.** If  $g : \mathbf{M} \times \mathbf{N} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $\mathbf{y} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$ , then  $g(\mathbf{x}, \mathbf{y})$  is also submodular in  $\mathbf{y}$  for each  $\mathbf{x} \in \mathbf{M}$ .

Next, we proceed with some lemmas to develop our results in Section 3.2. Lemma 2 is a crucial stepping stone in the proof of Theorem 1 (and also that of Lemma 3). Lemma 3 shows that  $L^{\natural}$ -convexity is preserved under minimization. Lemma 4 indicates that the minimizer of an  $L^{\natural}$ -convex function with respect to a set of its arguments is monotone increasing in other arguments, with limited sensitivity.

**LEMMA 2.** If  $g : \mathbf{M} \times \mathbf{N} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $\mathbf{y} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$ , then  $\psi(\mathbf{x}, \mathbf{y}, \varepsilon) = g(\mathbf{x}, \mathbf{y} - \varepsilon \mathbf{e})$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \varepsilon) \in \overline{\mathbf{N}}_0$  for each  $\mathbf{x} \in \mathbf{M}$ .

Let  $\mathbf{U} = \mathbb{N}_0^u$ , with  $u$  being a positive integer, be a lattice. Let  $\widehat{\mathbf{N}}$  be a sublattice of  $\mathbf{N} \times \mathbf{U}$ .

**LEMMA 3.** If  $h : \mathbf{M} \times \widehat{\mathbf{N}} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \boldsymbol{\xi}) \in \widehat{\mathbf{N}}$  for each  $\mathbf{x} \in \mathbf{M}$ , then  $g : \mathbf{M} \times \mathbf{N} \rightarrow \mathbb{R}$  with  $g(\mathbf{x}, \mathbf{y}) := \min_{\boldsymbol{\xi} : (\mathbf{y}, \boldsymbol{\xi}) \in \widehat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})\}$  is  $L^{\natural}$ -convex in  $\mathbf{y} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$ .

**LEMMA 4.** Suppose that  $h : \mathbf{M} \times \widehat{\mathbf{N}} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \boldsymbol{\xi}) \in \widehat{\mathbf{N}}$  and also suppose that  $\min_{\boldsymbol{\xi} : (\mathbf{y}, \boldsymbol{\xi}) \in \widehat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})\}$  has a unique smallest vector solution denoted by  $\boldsymbol{\xi}^*(\mathbf{x}, \mathbf{y})$ . Then, for each  $\mathbf{x} \in \mathbf{M}$ ,

- a)  $\boldsymbol{\xi}^*(\mathbf{x}, \mathbf{y})$  is increasing in  $\mathbf{y} \in \mathbf{N}$
- b)  $0 \leq \xi_i^*(\mathbf{x}, \mathbf{y} + k\mathbf{e}) - \xi_i^*(\mathbf{x}, \mathbf{y}) \leq k$  for  $k \in \mathbb{N}_0^+$  and for all  $i = 1, \dots, u$  and  $j = 1, \dots, n$ .
- c)  $0 \leq \boldsymbol{\xi}^*(\mathbf{x}, \mathbf{y} + k\mathbf{e}) - \boldsymbol{\xi}^*(\mathbf{x}, \mathbf{y}) \leq k\mathbf{e}$  for  $k \in \mathbb{N}_0^+$  and for all  $j = 1, \dots, n$ .

The following property implies that  $L^{\natural}$ -convexity is preserved under expectation and it follows from Corollary 2.6.2 of Topkis (1998).



PROPERTY 3. Suppose that  $\mathbf{R}$  is a random vector with domain  $\mathbf{U}$  having an arbitrary distribution function  $f(\mathbf{r})$ . If a function  $h: \mathbf{M} \times \mathbf{N} \times \mathbf{U} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $\mathbf{y} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$  and for each realization  $\mathbf{r}$  of  $\mathbf{R}$ , then  $E[h(\mathbf{x}, \mathbf{y}, \mathbf{R})]$  is  $L^{\natural}$ -convex in  $\mathbf{y} \in \mathbf{N}$  for each  $\mathbf{x} \in \mathbf{M}$ .

### 3.2. The state transformation and the structural properties with respect to inventory levels

Next, we apply our state transformation. Here, we use a different transformation than the one in Zipkin (2008a), see Remark 2. We let  $v_l = x + \sum_{t=0}^l z_t$  for  $l = -1, \dots, L$  and  $\mathbf{v} = (v_{-1}, \dots, v_{L-1})$ . Then, the state space is defined by the Cartesian product of  $\mathcal{U} = \{\mathbf{a} : \mathbf{a} \in \mathbb{N}_0^{\tau_u+1}\}$  and  $\mathcal{V} = \{\mathbf{v} : \mathbf{v} \in \mathbb{N}_0^{L+1}, v_{-1} \leq v_0 \leq \dots \leq v_{L-1}\}$ ; the action space is given by  $\bar{\mathcal{A}}_{v_{-1}, v_{L-1}} = \{(v_L, y) : v_L, y \in \mathbb{N}_0, y \leq v_{-1}, v_L \geq v_{L-1}\}$ ; the Cartesian product of  $\mathcal{V}$  and  $\bar{\mathcal{A}}_{v_{-1}, v_{L-1}}$  is given by  $\mathcal{Q} = \{(\mathbf{v}, v_L, y) : \mathbf{v} \in \mathcal{V}, (v_L, y) \in \bar{\mathcal{A}}_{v_{-1}, v_{L-1}}\}$ ; an optimal solution (a smallest vector solution in case of multiple optima) for any state  $(\mathbf{a}, \mathbf{v})$  is denoted by  $(v_L^*(\mathbf{a}, \mathbf{v}), y^*(\mathbf{a}, \mathbf{v}))$ .

The optimal total cost function from time  $t$  onwards is defined by

$$\bar{f}_t(\mathbf{a}, \mathbf{v}) = \min_{(v_L, y) \in \bar{\mathcal{A}}_{v_{-1}, v_{L-1}}} \{\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)\}, \quad (2)$$

$$\begin{aligned} \bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y) = & c(v_L - v_{L-1}) + c_r y + L(a_{\tau_u}, \dots, a_{\tau_l}, v_0 - y) + E[\bar{f}_{t+1}(\bar{\mathbf{a}} - \bar{\mathbf{R}}, W, \\ & (v_0 - y - \sum_{\tau=\tau_l}^{\tau_u} R_{\tau} - D^u)^+, v_1 - v_0 + (v_0 - y - \sum_{\tau=\tau_l}^{\tau_u} R_{\tau} - D^u)^+, \\ & \dots, v_L - v_0 + (v_0 - y - \sum_{\tau=\tau_l}^{\tau_u} R_{\tau} - D^u)^+)]. \end{aligned} \quad (3)$$

where  $L(a_{\tau_u}, \dots, a_{\tau_l}, v_0 - y) = hE[(v_0 - y - \sum_{\tau=\tau_l}^{\tau_u} R_{\tau} - D^u)^+] + c_e E[(\sum_{\tau=\tau_l}^{\tau_u} R_{\tau} + D^u + y - v_0)^+]$ . We note that  $\mathcal{V}$  is a lattice on  $\mathbb{N}_0^{L+1}$  and  $\mathcal{Q}$  is a sublattice of  $\mathcal{V} \times \mathbb{N}_0^2$  since each involves constraints having at most two variables with opposite signs, see Topkis, 1998, Example 2.2.7(b). Also, note that  $\bar{f}_t(\mathbf{a}, \mathbf{v}) = f_t(\mathbf{a}, \mathbf{z})$ .

Now we can establish one of our key results by using the transformed model.

THEOREM 1.

- a)  $\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)$  is  $L^{\natural}$ -convex in  $(\mathbf{v}, v_L, y) \in \mathcal{Q}$  for each  $\mathbf{a} \in \mathcal{U}$  and  $t = 1, \dots, T$ .
- b)  $\bar{f}_t(\mathbf{a}, \mathbf{v})$  is  $L^{\natural}$ -convex in  $\mathbf{v} \in \mathcal{V}$  for each  $\mathbf{a} \in \mathcal{U}$  and  $t = 1, \dots, T + 1$ ,

c)  $J_t(\mathbf{a}, \mathbf{z}, z_L, y)$  is component-wise convex in  $z_L$  and  $y$ , i.e.,  $\Delta_{z_L} \Delta_{z_L} J_t(\mathbf{a}, \mathbf{z}, z_L, y) \geq 0$  and  $\Delta_y \Delta_y J_t(\mathbf{a}, \mathbf{z}, z_L, y) \geq 0$ , for each  $\mathbf{a} \in \mathcal{U}$  and  $t = 1, \dots, T$ .

d)  $f_t(\mathbf{a}, \mathbf{z})$  is multimodular, hence it has increasing differences and component-wise convexity, for each  $\mathbf{a} \in \mathcal{U}$  and  $t = 1, \dots, T + 1$ .

REMARK 2. Stating  $\bar{f}_t(\mathbf{a}, \mathbf{v})$  as a function of  $\bar{f}_{t+1}(\bar{\mathbf{a}} - \bar{\mathbf{r}}, w, \mathbf{v} - \varepsilon \mathbf{e})$  (along with additional functions which are  $L^{\natural}$ -convex) is a key step in the proof of  $L^{\natural}$ -convexity (see the proof of Theorem 1 for the details and also the corresponding variable for  $\varepsilon$ ). The proof is based on induction: First, we start with the assumption that  $\bar{f}_{t+1}(\mathbf{a}, \mathbf{v})$  is  $L^{\natural}$ -convex in  $\mathbf{v}$  for each  $\mathbf{a}$  for all  $t = 1, \dots, T + 1$  eventually to show that this also holds for  $\bar{f}_t(\mathbf{a}, \mathbf{v})$ . By Lemma 2 and  $L^{\natural}$ -convexity of  $\bar{f}_{t+1}(\mathbf{a}, \mathbf{v})$  in  $\mathbf{v}$  for each  $\mathbf{a}$ , we establish that  $\bar{f}_{t+1}(\bar{\mathbf{a}} - \bar{\mathbf{r}}, w, \mathbf{v} - \varepsilon \mathbf{e})$  is  $L^{\natural}$ -convex in  $(\mathbf{v}, \varepsilon)$  for each  $(\bar{\mathbf{a}} - \bar{\mathbf{r}}, w)$ . Finally, using the expression that defines  $\bar{f}_t(\mathbf{a}, \mathbf{v})$  as a function of  $\bar{f}_{t+1}(\bar{\mathbf{a}} - \bar{\mathbf{r}}, w, \mathbf{v} - \varepsilon \mathbf{e})$ , we show that  $\bar{f}_t(\mathbf{a}, \mathbf{v})$  is  $L^{\natural}$ -convex in  $\mathbf{v}$  for each  $\mathbf{a}$ . This simple idea works well because we define  $v_l = x + \sum_{t=0}^l z_t$  for  $l = -1, \dots, L$ , and this enables  $y$  to appear as  $-y$  (embedded inside  $-\varepsilon$ ) in all arguments of  $\mathbf{v} - \varepsilon \mathbf{e}$  in the expression  $\bar{f}_{t+1}(\mathbf{a}, \mathbf{v} - \varepsilon \mathbf{e})$ . On the contrary, had we worked with Zipkin's transformation (the state variable would have then been  $v_l = \sum_{t=l}^{L-1} z_t$  for  $l = 0, \dots, L$  and  $v_{-1} = x$ ), our additional decision variable  $y$ , which does not exist in Zipkin's model, would have appeared as  $-y$  only in the first argument of  $\mathbf{v}$  and hence we would not have had this nice form. This explains why we need a different state transformation than Zipkin (2008a) and the importance of the state transformation step in the analysis. Our state transformation seems appropriate for inventory models in which return size is also a decision variable in addition to the order size.

LEMMA 5. For each  $(\mathbf{a}, \mathbf{z}) \in \mathcal{U} \times \mathcal{Z}$  and  $t = 1, \dots, T$ , there is a unique smallest vector solution of

$$\min_{(z_L, y) \in \mathcal{A}_x} \{J_t(\mathbf{a}, \mathbf{z}, z_L, y)\}, \text{ which is denoted by } (z_L^*(\mathbf{a}, \mathbf{z}), y^*(\mathbf{a}, \mathbf{z})).$$

Lemma 5 holds also for the optimal solution of our transformed model (see the proof of Lemma 5). Thus,  $(v_L^*(\mathbf{a}, \mathbf{v}), y^*(\mathbf{a}, \mathbf{v}))$  denotes the smallest vector solution for each  $(\mathbf{a}, \mathbf{v})$ .

Next, by using the results of Theorem 1, we define the monotonicity properties of the optimal policy with respect to on-hand and pipeline inventory levels.

COROLLARY 1. For each  $\mathbf{a} \in \mathcal{U}$  and  $t = 1, \dots, T$ ,

- a)  $0 \leq \Delta_{v_i} v_L^*(\mathbf{a}, \mathbf{v}) \leq 1$  for  $i = -1, \dots, L-1$ .
- b)  $0 \leq \Delta_{v_i} y^*(\mathbf{a}, \mathbf{v}) \leq 1$  for  $i = -1, \dots, L-1$ .
- c)  $-1 \leq \Delta_{z_{L-1}} z_L^*(\mathbf{a}, \mathbf{z}) \leq \dots \leq \Delta_{z_0} z_L^*(\mathbf{a}, \mathbf{z}) \leq \Delta_x z_L^*(\mathbf{a}, \mathbf{z}) \leq 0$ ,
- d)  $0 \leq \Delta_{z_{L-1}} y^*(\mathbf{a}, \mathbf{z}) \leq \dots \leq \Delta_{z_0} y^*(\mathbf{a}, \mathbf{z}) \leq \Delta_x y^*(\mathbf{a}, \mathbf{z}) \leq 1$ .

Corollary 1(c) generalizes the results in Zipkin (2008a) to a lost-sales system with imperfect ADI and inventory return. Corollary 1(d) is completely new to the literature. It contributes to studies on (imperfect) ADI, lost-sales inventory systems and inventory systems with return by showing that, in contrast to optimal order quantity, the optimal return quantity is increasing in on-hand and pipeline inventories (with an increase less than one) and it is more sensitive to earlier orders.

Our results in this section are as follows: (1) We show that optimal order (return) size and inventory levels are economic substitutes (complements). (2) Since  $v_L^*(\mathbf{a}, \mathbf{v})$  corresponds to the inventory position, Corollary 1(a) indicates that the inventory position is increasing (or changing) with  $\mathbf{v} \in \mathcal{V}$ . This indicates that the optimal ordering (also return) decision is not only dependent on on-hand inventory but also on where the previous replenishment order(s) are in the pipeline. Hence, the optimal inventory position is not necessarily a constant and therefore, a simple (state-independent) base stock policy, which is widely used in practice, is not necessarily optimal. (3) By Theorem 1(c),  $J_t(\mathbf{a}, \mathbf{z}, z_L, y)$  is component-wise convex in  $z_L \in \mathbb{N}_0$  and  $y \in \{y \in \mathbb{N}_0 : y \leq x\}$  and this can be exploited to speed up the search for the optimal  $z_L^*(\mathbf{a}, \mathbf{z})$  and  $y^*(\mathbf{a}, \mathbf{z})$  at each iteration of the value iteration algorithm. (4) Bounds can be obtained for  $z_L^*(\mathbf{a}, \mathbf{z})$ . Since a lexicographic order is followed for  $(\mathbf{a}, \mathbf{z})$  to find  $z_L^*(\mathbf{a}, \mathbf{z})$ ,  $z_L^*((\mathbf{a}, \mathbf{z}) - \mathbf{e}_i)$  with  $i \in \{1, \dots, \tau_u + L + 2\}$  is always obtained in earlier steps. By the monotonicity, this can be used as an upper bound for  $i \in \{\tau_u + 2, \dots, \tau_u + L + 2\}$  on  $z_L^*(\mathbf{a}, \mathbf{z})$ . Bounds for  $y^*(\mathbf{a}, \mathbf{z})$  can be obtained similarly.

#### 4. Computational Study

We conduct an experimental study to investigate the value of imperfect ADI and the benefit of returning excess stock under our imperfect ADI setting. While running our model in Section 2 to

conduct our analysis, we consider two alternatives: First, we use a value iteration algorithm to obtain the optimal long-run average cost. The algorithm is run until it converges with a specified accuracy, as described in Puterman (1994). Second, for large scale problem instances where the optimal solution becomes intractable, we consider the myopic solution of the problem (1) as a heuristic, which takes into account only the maximum of the lead time ahead and the prediction horizon. Hence, we solve the recursion (1) for  $T = \max(L, \tau_u) + 1$ . In our computational study, we explore also the performance of the myopic policy.

The long run average per period cost is considered as a performance measure. Therefore, we define  $g_{ADI} = \lim_{T \rightarrow \infty} \frac{f_0(\mathbf{a}, \mathbf{z})}{T}$  as the optimal long run average cost per period under imperfect ADI, which is obtained by using a value iteration algorithm. Similarly, we define  $g_{NoADI}$  as the optimal long run average cost per period for the system without imperfect ADI. To obtain  $g_{NoADI}$ , we take  $q = 0$  (leading to  $E[W] = 0$  and  $E[D^u] = \lambda$ ), and consider all demand to be unpredicted. The value of imperfect ADI is evaluated in terms of the percentage cost reduction,  $PCR_{ADI} = \frac{g_{NoADI} - g_{ADI}}{g_{NoADI}}$ , or simply  $PCR$ . The long run average cost per period for the myopic policy under imperfect ADI,  $g_{MADI}$ , is obtained by running this policy in the infinite horizon problem. Its performance is tested in terms of the percentage cost reduction relative to the optimal policy under no ADI,  $PCR_{MADI} = \frac{g_{NoADI} - g_{MADI}}{g_{NoADI}}$ . Apart from relative cost differences, we also consider the absolute differences. In all experiments, our observations are similar in both measures.

Our computational study includes an extensive experiment to fully investigate the effects of parameters (Sections 4.2-4.3), also a spare part case study based on the data of ASML (Section 4.4) and a machine sales case (Section 4.5) to test with cases from practice. In Section 4.1, we explain our experimental design used in Sections 4.2 and 4.3. The differences for the spare parts and machine sales cases are discussed later in Sections 4.4 and 4.5, respectively.

#### 4.1. Experimental Design

We consider eight parameters for our experiment: lead time  $L$ , prediction interval  $[\tau_l, \tau_u]$ , return cost  $c_r$ , total demand rate  $\lambda$ , unit holding cost  $h$ , penalty cost  $c_e$ , precision  $p$ , and sensitivity  $q$ .

While generating values of  $L$  and  $\tau_l$ , we consider 2 cases:  $L \leq \tau_l$  (case 1) and  $L > \tau_l$  (case 2). Case 1 corresponds to the ideal situation where the demand signal is received sufficiently in advance so that it can be responded by a regular replenishment order. Case 2 corresponds to the situation where demand lead time can be shorter than the regular supply lead time, hence, only some (or none if  $L > \tau_u$ ) of the demand signals can be responded by a regular replenishment order (of course unless we keep safety stock). We consider 2 probability distributions for  $\{p_\tau\}$ : a truncated geometric distribution with  $p_{\tau+1} = p \cdot p_\tau$  (here we take the success probability same as  $p$ ) and a uniform distribution with  $p_{\tau+1} = p_\tau$  for all  $\tau = \tau_l, \dots, \tau_u - 1$ , in both cases by setting  $p_\tau$  such that  $\sum_{\tau=\tau_l}^{\tau_u} p_\tau = p$ . When we consider the spare parts case, these distributions correspond to having a constant or increasing failure rate, respectively. Once  $p$ ,  $q$  and  $\lambda$  are known, the predicted and unpredicted demand parameters are obtained by  $E[D^u] = \lambda(1 - q)$  and  $E[W] = \lambda \frac{q}{p}$ , respectively (since  $\lambda = pE[W] + E[D^u]$  and  $q = \frac{pE[W]}{pE[W] + E[D^u]}$ ). In this manner, average demand rate is set to be  $\lambda$ . In all experiments, we assume that  $W$  and  $D^u$  have Poisson distributions. For each case and probability distribution of  $\{p_\tau\}$ , we consider 2 levels of  $L$  and  $[\tau_l, \tau_u]$ , 3 levels of  $\lambda$ ,  $h$ ,  $c_e$ ,  $p$  and  $q$ , and 4 levels of  $c_r$ , resulting in a total of  $2^2 \times 4 \times 3^5 = 3888$  problem instances for both Case 1 and 2. For two reasons, the values for  $c_r$  are defined as a multiple of  $h$ : When a return is made to a central warehouse, return cost is comprised largely of pipeline inventory holding cost. In the case of a return to an external supplier, this cost is often higher and it is expressed as a ratio of unit purchasing cost, still as a multiple of holding cost. A carrying charge of 0.4% per week (20% per year) is assumed. We set  $c_r = 2.5h$ ,  $25h$ , and  $125h$  (all satisfying  $c_r \geq h \cdot L$ ), representing return costs of 1% (comes from  $2.5 \times 0.4\%$ ), 10% and 50% of the unit purchasing cost, respectively. Higher return costs are representative of cases where return is made to an external supplier, while  $c_r \rightarrow \infty$  represents the situation where returning excess inventory is not allowed. We take  $c = \text{€}100$  per unit. Note that  $c$  denotes the procurement cost. Here, we exclude the purchasing price of the parts and include only the transportation cost in the experiments. Similarly, we exclude the purchasing price from  $c_e$ . We include only the emergency transportation cost. For the experiments, we are inspired by the spare parts case. Table 1 summarizes the values of the parameters used in our experiment.

For computational purposes, the state space is truncated by taking  $z_l \leq 5$  for all  $l \in \{1, \dots, L\}$  and  $a_\tau \leq 5$  for all  $\tau \in \{0, \dots, \tau_u\}$ , which are not restrictive considering the values of the demand parameters  $E[D^u] = \lambda(1 - q)$  and  $E[W] = \lambda \frac{q}{p}$  taken in the experiments. We take the computational precision as  $\epsilon = 10^{-6}$ . As in all numerical experiments, we do not claim our observations to be valid outside the problem setting and the range of problem instances we consider.

**Table 1** Parameter values for the testbed.

<i>Parameters</i>	<i>Values</i>
$L$ (weeks)	1, 2
$[\tau_l, \tau_u]$ (week)	[2,2], [2,6] (for $L \leq \tau_l$ , Case 1) [0,0], [0,4] (for $L > \tau_l$ , Case 2)
$c_r$ (€/unit)	$2.5h, 25h, 125h, \infty$
$\lambda$ (units/week)	0.001, 0.005, 0.025
$h$ (€/unit/week)	5, 50, 500
$c_e$	5000, 25000, 125000
$p$	0.5, 0.7, 0.9
$q$	0.5, 0.7, 0.9

## 4.2. The value of imperfect ADI and benefit of returns

**4.2.1.  $L \leq \tau_l$  (case 1):** A summary of the results for this case is presented in Table 2, which illustrates the average  $PCR$  for each level of parameters  $L$ ,  $[\tau_l, \tau_u]$ ,  $\lambda$ ,  $h$ ,  $c_e$ ,  $p$  and  $q$  for different levels of  $c_r$ . The main observations drawn from the factorial experiment are given as follows:

- The average benefit of ADI is very high. Despite the imperfectnesses, the average  $PCR$  is found to be 30.06%, and the maximum  $PCR$  is 89.96%.
- The value of ADI declines sharply with increased imperfectness. Among the two imperfectness measures, the ratio of predicted demand over total demand is found to be very important, even more than the precision of the ADI. This result suggests that while setting the parameters of the prediction tools warning limits should be set such that the model detects as many failures as possible and this might be achieved at the expense of some level of precision. Hence, it might be favorable to place more, cheaper, less accurate sensors than fewer, more accurate, expensive ones.

**Table 2** The effect of parameters on the value of imperfect ADI (Case 1,  $L \leq \tau_l$ ).

Parameters	Values	All Cases	With Return			Without return
			$c_r = 2.5h$	$c_r = 25h$	$c_r = 125h$	$c_r = \infty$
		Avg. PCR	Avg. PCR	Avg. PCR	Avg. PCR	Avg. PCR
<b>All instances</b>		30.06%	41.48%	33.36%	25.26%	20.12%
<b><math>L</math></b>	1	29.47%	40.78%	32.76%	24.74%	19.60%
	2	30.64%	42.17%	33.97%	25.79%	20.64%
<b><math>[\tau_l, \tau_u]</math></b>	[2,2]	30.95%	43.37%	34.20%	25.72%	20.52%
	[2,6]	29.16%	39.59%	32.53%	24.81%	19.72%
<b><math>\lambda</math></b>	0.001	34.22%	49.12%	42.02%	30.25%	15.50%
	0.005	28.29%	40.20%	32.32%	20.67%	19.99%
	0.025	27.65%	35.12%	25.76%	24.87%	24.87%
<b><math>h</math></b>	5	25.76%	29.18%	26.62%	24.51%	22.71%
	50	31.83%	41.39%	36.81%	28.28%	20.84%
	500	32.58%	53.86%	36.66%	23.00%	16.80%
<b><math>c_e</math></b>	5000	31.15%	48.61%	34.10%	23.33%	18.56%
	25000	30.67%	41.95%	35.12%	25.73%	19.89%
	125000	28.35%	33.88%	30.87%	26.74%	21.91%
<b><math>p</math></b>	0.5	24.01%	38.78%	27.15%	17.26%	12.84%
	0.7	29.22%	41.89%	32.34%	23.95%	18.72%
	0.9	36.94%	43.77%	40.61%	34.59%	28.80%
<b><math>q</math></b>	0.5	17.75%	25.45%	19.93%	14.45%	11.19%
	0.7	27.83%	38.99%	30.98%	23.11%	18.26%
	0.9	44.58%	60.00%	49.19%	38.22%	30.91%

- For high values of  $q$  and  $p$ , the value of imperfect demand signals increases with  $q$  and  $p$  with an increasing rate. Considering that  $q$  has some correspondence with the fraction of customers that provide ADI, our observation for  $q$  extends the results in Gayon et al. (2009) who report that the benefit of imperfect ADI increases linearly with fraction of customers providing ADI for a system when demand lead time is exponentially distributed.
- Provided that  $L$  is shorter than  $\tau_l$ , knowing the exact time of a demand occurrence does not have a significant impact on the benefit of the information. The reason is when  $L \leq \tau_l$  it is possible to react to ADI anyway. In Section 4.2.2, we show that this is not true for  $L > \tau_l$ .
- Return cost is quite influential on the results. As return cost decreases, the value of information increases remarkably and it becomes less sensitive to precision of information. Furthermore, for lower return cost, the optimal policy has a less state-dependent more simple structure.
- The parameters  $\lambda$ ,  $h$  and  $c_e$  are highly influential on the value of imperfect ADI. However, their effects are non-monotonic and highly dependent on the value of  $c_r$ . For example, when return is a viable option, the system benefits from using imperfect demand signals more for expensive

parts but if returning excess inventory is not possible, the system responds in exactly the opposite way. Our observations are similar for demand rate and emergency cost. Therefore, possibility to return is described as a game changer.

**4.2.2.  $L > \tau_l$  (case 2):** The results of the experiments are summarized in Table 3. Since the average *PCR* differs significantly for each level of  $[\tau_l, \tau_u]$ , we present these values separately. The

**Table 3** The effect of parameters on the value of imperfect ADI (Case 2,  $L > \tau_l$ ).

Parameters	Values	Cases ( $L, \tau_l, \tau_u$ )				
		All Cases	(1,0,0)	(1,0,4)	(2,0,0)	(2,0,4)
		Avg. PCR	Avg. PCR	Avg. PCR	Avg. PCR	Avg. PCR
<b>All instances</b>		6.03%	2.14%	13.09%	1.04%	7.87%
<b><math>c_r</math></b>	2.5 $h$	9.76%	3.27%	20.85%	1.78%	13.13%
	25 $h$	6.40%	2.01%	14.37%	0.90%	8.31%
	125 $h$	4.35%	1.65%	9.58%	0.74%	5.43%
	$\infty$	3.63%	1.62%	7.56%	0.73%	4.61%
<b><math>\lambda</math></b>	0.001	5.65%	0.09%	14.74%	0.08%	7.68%
	0.005	5.63%	2.89%	12.18%	0.64%	6.82%
	0.025	6.82%	3.43%	12.35%	2.39%	9.10%
<b><math>h</math></b>	5	8.01%	5.17%	14.06%	1.98%	10.82%
	50	5.29%	1.00%	12.46%	0.90%	6.82%
	500	4.80%	0.25%	12.75%	0.24%	5.96%
<b><math>c_e</math></b>	5000	5.76%	1.87%	13.56%	0.18%	7.44%
	25000	5.50%	1.12%	12.30%	1.19%	7.39%
	125000	6.84%	3.42%	13.41%	1.75%	8.78%
<b><math>p</math></b>	0.5	3.14%	1.57%	7.02%	0.68%	3.29%
	0.7	5.73%	2.01%	12.67%	1.01%	7.24%
	0.9	9.23%	2.84%	19.58%	1.43%	13.08%
<b><math>q</math></b>	0.5	4.20%	1.69%	8.86%	0.82%	5.44%
	0.7	5.90%	2.05%	12.78%	0.97%	7.80%
	0.9	8.00%	2.67%	17.63%	1.33%	10.37%

main observations are as follows:

- The benefit of using imperfect ADI is lower when  $L \leq \tau_l$ . The average *PCR* is found to be 6.03%. This shows that the delivery time of the ADI has an high impact on the value of imperfect ADI, even more than other two imperfectness measures  $p$  and  $q$ . Based on that we make the following important observation for the design of prediction tools: A warning limit should be set such that it can issue a signal far enough, if possible a regular replenishment lead time, in advance and this might be achieved at the expense of some precision  $p$  and sensitivity  $q$  of the ADI.



- Late demand signals still have some value. This is because demand signals can still be useful in predicting the lead time demand and hence also the inventory level at the end of lead time. The benefit of ADI is influenced not only by  $\tau_l$  being less than  $L$  but also by how much it is less than  $L$ . Provided that  $\tau_l < L$ , value of ADI increases monotonically with  $\tau_l$ . Note that when  $\tau_l = \tau_u$ , our setting corresponds to the case where demand lead time is constant. In this sense, our observation is in line with Hariharan and Zipkin (1995) who report monotonic increase of value of ADI with demand lead time.

Furthermore, we make the following observations:

- The value of ADI is found to be slightly higher for uniform distribution when  $L > \tau_l$ . This can be explained as follows: under a uniform distribution, which has an increasing failure rate, a customer demand is likely to occur later. This increases the chance that the demand is satisfied by a regular replenishment order hence increasing also the benefit of ADI.

- It is noteworthy that not only substantial cost savings are achieved by using imperfect ADI, but also customer responsiveness (measured by the average rate of demand satisfied from stocks or simply  $\frac{E[\max(D,y)]}{E[D]}$ ) is slightly improved.

### 4.3. Performance of the myopic policy

As a part of the numerical analysis, we also test the performance of using the myopic solution of the problem. Table 6 summarizes our results regarding how the optimal policy, the myopic policy, and returning excess inventory can be used as a tool to make best use of imperfect ADI: The myopic policy does not perform well when  $c_r$  is high. Therefore, when  $c_r$  is high, using the optimal policy, which has a complex structure and requires computational effort, is inevitable to benefit from imperfect ADI. However, if  $c_r$  is low, it is possible to achieve high benefits from imperfect ADI also by using the myopic policy. We note that the figures that we report here for the performance of the myopic policy are significantly lower than the those for lost-sales inventory systems without ADI (Zipkin, 2008b). This is attributed to the fact that our system involves high demand variability, where the performance of the myopic policies are known to be relatively poor (Levi et al., 2007).

**Table 4** Summary of the results (Case 1,  $L = 2, \tau_l = 2, \tau_u = 2$ ).

Policy	Without ADI	With ADI			
		Without return	With Return		
		$c_r = \infty$	High ( $c_r = 125h$ )	Med. ( $c_r = 25h$ )	Low ( $c_r = 2.5h$ )
	Avg. PCR	Avg. PCR	Avg. PCR	Avg. PCR	Avg. PCR
Optimal	0.00%	21.03%	26.24%	34.81%	44.07%
Myopic	0.00%	1.40%	9.18%	27.77%	43.02%

#### 4.4. Case ASML

In this section, we perform a case study by using the data provided by ASML. The data set involves data for 4 parts that are representative and reflecting different characteristics of spare parts that ASML supplies to its customers all over the world. We abbreviate these parts as P, T, X and W. Our aim is to analyze potential cost savings for a single stock point based on these 4 parts that are important for the company. The values in the data set are for a relatively small local warehouse. Precision  $p$ , sensitivity  $q$  and lower and upper limits for failure time,  $\tau_l$  and  $\tau_u$ , are obtained from the prediction tool in use at ASML and  $c_e$  is calculated as the average of emergency cost from a nearby local warehouse and that from the central warehouse, each consisting of a transportation cost and a downtime cost incurred while waiting for part shipment. Per-unit return cost is defined as the sum of transportation cost and the pipeline holding cost for returned parts to the central warehouse. Based on these considerations, we take  $c_e = 75000$ ,  $L = 2$ ,  $c = 100$  for all parts. We exclude the purchasing cost while setting  $c_e$  and  $c$ . We define  $g_{ADINR}$  as the optimal long run average cost per period under imperfect ADI with no return. To evaluate the performance of the value of ADI under no return case, we define  $PCR_{ADINR} = \frac{g_{NoADI} - g_{ADINR}}{g_{NoADI}}$ . For problem instances with  $\tau_l > L$ , we run our model by subtracting  $\tau_l - L$  from  $\tau$  since the ADI available more than lead time in advance is useless, e.g., while running our model for part  $T$ , we take  $(\tau_l = 2, \tau_u = 6)$ . Values of the part-specific parameters and results of the experiment are summarized in Table 5.

Our observations are similar to previous observations: (1) Timing of the ADI is highly important, e.g., the value of ADI is very low for parts X and W, which have  $L > \tau_l$  (whereas very high for parts P which have  $L \leq \tau_l$ ). (2) Returning excess inventory is quite powerful in coping with unprecise ADI, e.g., for part P, for which  $p$  is low and  $q$  is high, the value of ADI is high only when returning excess

inventory is allowed. Furthermore, when we make the comparison against the (optimal) base-stock policy, which is the policy in use at ASML, our observations are similar, the benefit of using the optimal policy is slightly higher than the one against the optimal solution under no ADI.

**Table 5** Results of the experiment with ASML case data.

Part	$h$ (€/unit/week)	$[\tau_l, \tau_u]$ (week)	$\lambda$ (unit/week)	$p$	$q$	$c_r$	$g_{NoADI}$ (€/week)	$g_{ADINR}$ (€/week)	$g_{ADI}$ (€/week)	$PCR_{ADINR}$	$PCR_{ADI}$
P	2720	[2,6]	0.0188	0.42	0.44	5500	1406.01	1399.69	963.05	0.45%	31.50%
T	112	[8,12]	0.0600	0.90	0.90	325	248.13	144.37	137.03	41.82%	44.78%
X	152	[0,4]	0.0019	0.45	0.43	400	145.57	142.05	134.47	2.42%	7.63%
W	646	[0,1]	0.0036	0.90	0.50	1400	274.28	274.28	274.28	0.00%	0.00%

We also illustrate the characteristics of the optimal policy for 4 ASML parts. Tables 6 demonstrate the optimal values of the decision variables for part X for different values of  $(\mathbf{a}, \mathbf{z})$ . In each cell, a positive value indicates the order size, a negative value indicates the return size, and zero stands for no action. As seen in Table 6 (d), when there are 3 signals that have arrived at the beginning of the period ( $\mathbf{a} = (0, 0, 0, 0, 3)$ ) and available inventory is zero ( $x + z_0 = 0$ ) and pipeline stock is zero ( $z_1 = 0$ ), then the optimal action is to order 2 units ( $z_2^*(\mathbf{a}, \mathbf{z}) = 2$ ). This shows that the optimal action may involve ignoring a signal. Note that this is due to imperfectness in  $p$  and/or timing. Also, as seen in Table 6 (g), when there are 3 signals that are at end of the demand signal pipeline ( $\mathbf{a} = (3, 0, 0, 0, 0)$ ) and available inventory is 3 ( $x + z_0 = 3$ ) and pipeline stock is zero ( $z_1 = 0$ ), the optimal decision is to return one in stock ( $y^*(\mathbf{a}, \mathbf{z}) = 1$ ). That is, a part that was ordered for a signal can be returned before this signal is withdrawn. This is because when a signal is close to the end of its demand signal pipeline, the likelihood that it will materialize as demand gets smaller and keeping an extra item due to the signal becomes more expensive than returning it and taking the risk of demand materialization. Finally, as we move through Table 6 (a)-(d) or (a) and (e)-(g), we can see that as the number of demand signals increases the optimal order quantity increases (or return quantity decreases) with a slope less than 1.

The optimal policy for W is simply to ignore the demand signals. This is because demand signals are late to be met by regular replenishment and therefore an emergency shipment is prominent if and when the demand signal materializes. Since W is expensive, the optimal policy is to keep zero

stock and, therefore, to meet demand by emergency shipments, which is the current situation in ASML for very expensive parts. Regarding part P, as long as returning excess stock is economically feasible, the optimal policy resembles that of part X. Otherwise, the optimal policy resembles that of part W: keep zero stock despite the demand signals. For part T, we have similar observations as parts X and P. Different from X and P, a signal almost always triggers an order since  $p$  is high. Also, different from P, an excess stock can be cleared naturally by demand occurrences since demand rate is high (an excess stock is cleared on the average in  $1/0.06$  weeks). Therefore, the optimal policy does not regard whether an excess stock can be returned or not.

**Table 6** The values of  $(z_2^*, y^*)$  for different  $(\mathbf{a}, \mathbf{z})$  values for part X.

Part X		$y+z_0$			
		0	1	2	3
$z_1$	0	0	-1	-2	-3
	1	0	-1	-2	-3
	2	0	-1	-2	-3
	3	0	-1	-2	-3

a)  $\mathbf{a} = (0,0,0,0,0)$

Part X		$y+z_0$			
		0	1	2	3
$z_1$	0	1	0	-1	-2
	1	0	0	-1	-2
	2	0	0	-1	-2
	3	0	0	-1	-2

b)  $\mathbf{a} = (0,0,0,0,1)$

Part X		$y+z_0$			
		0	1	2	3
$z_1$	0	1	1	0	-1
	1	1	0	0	-1
	2	0	0	0	-1
	3	0	0	0	-1

c)  $\mathbf{a} = (0,0,0,0,2)$

Part X		$y+z_0$			
		0	1	2	3
$z_1$	0	2	1	1	0
	1	1	1	0	0
	2	0	0	0	0
	3	0	0	0	0

d)  $\mathbf{a} = (0,0,0,0,3)$

Part X		$y+z_0$			
		0	1	2	3
$z_1$	0	0	0	-1	-2
	1	0	0	-1	-2
	2	0	0	-1	-2
	3	0	0	-1	-2

e)  $\mathbf{a} = (1,0,0,0,0)$

Part X		$y+z_0$			
		0	1	2	3
$z_1$	0	0	0	-1	-2
	1	0	0	-1	-2
	2	0	0	-1	-2
	3	0	0	-1	-2

f)  $\mathbf{a} = (2,0,0,0,0)$

Part X		$y+z_0$			
		0	1	2	3
$z_1$	0	0	0	-1	-2
	1	0	0	-1	-2
	2	0	0	-1	-2
	3	0	0	-1	-2

g)  $\mathbf{a} = (3,0,0,0,0)$

Apart from these observations, our findings for parts X, P and T show that most of the time the local warehouse does not carry stock. A spare part is shipped to the local warehouse only if a demand signal is issued in the system (when return is allowed, our observation holds even for low  $p$ ). Note that this is exactly what a typical capital goods manufacturer like ASML wants to have for the supply of its expensive spare parts that requires high availability. Using ADI makes it possible to control the inventories centrally by shipping a spare part to the warehouse when it is necessary. This implies a transition from a decentralized static inventory planning to a more centralized dynamic one where a spare parts supply network benefits also from lower operating costs and more risk pooling.

#### 4.5. Machine Sales Case

In this section, we perform an experimental study for the machine sales case. In this, we are inspired by a manufacturer in printing industry that operates with a configure-to-order strategy and sells different configurations of an end product with a critical intermediate component. In the experiment, we investigate the benefit of using ADI on different configurations collected by sales representatives through e.g. quotations or customer surveys in the optimal planning of supply of this critical intermediate component. The machine sales case differs from the spare parts case in two ways: First, the suppliers of the intermediate component typically either do not accept returns or they buy excess inventories back at very low prices, making returning excess inventory very costly and impractical. Second, demand rate for the component is higher than those for spare parts of expensive capital goods.

In the experiment, time unit is taken as months. In the base case setting, we assume  $p = 0.5$ , i.e. the likelihood that a customer who announces her intention for a particular configuration will purchase the configuration is 0.5, and  $q = 0.5$ , i.e. the ratio of customers providing this information is 0.5. We take  $(\tau_l, \tau_u) = (0, 2)$ , implying that a customer with an ADI is expected to place her order either in this month or next month or 2 months from now. These occurrences are equally likely to happen, i.e.,  $\tau$  is uniformly distributed. The inventory holding cost for the component is  $h = 500$  per month. The regular replenishment lead time  $L$  is 1 month and demand rate  $\lambda$  is 5 per month. Since we work with higher demand rates, the state space is truncated by taking  $z_l \leq 15$  for all  $l \in \{1, \dots, L\}$  and  $a_\tau \leq 15$  for all  $\tau \in \{0, \dots, \tau_u\}$ . We set  $c_r$  to infinity.

Based on the results of the experiment, we make the following observations: *PCR* associated with using imperfect ADI is found to be 11.72% for  $(L, \tau_l, \tau_u) = (1, 0, 2)$  and  $(p = 0.5, q = 0.5)$ . Considering that ADI is not timely and  $p$  and  $q$  are relatively low, this much gain is very high. This is attributed to the fact that the value of ADI increases with demand rate  $\lambda$  when returning excess inventory is not allowed (see Table 2). When demand is higher the excess inventory, which cannot be returned will be cleared much faster by further demand occurrences. This mitigates the negative

consequences of keeping inventory for a false positive. Therefore, higher demand rate works in favor of the value of ADI when return is not an economically feasible option. *PCR* decreases as ADI becomes less timely, e.g., for  $(L, \tau_l, \tau_u) = (1, 0, 1)$  *PCR* is 7.52%. This once again shows that while collecting the ADI from customers, lead time should be taken into account. For example, customers can be offered discounts for providing their sales intentions -if possible at least lead time- in advance. The rest of the findings are in line with our observations for the spare parts case.

## 5. Conclusion

In this paper, we investigate the benefit of using imperfect demand information (ADI). We consider three aspects of imperfectness: false ADI (false positives), demand occurrences without ADI (false negatives) and timing of ADI. Using this setting, we propose a lost-sales inventory model with a general representation of imperfect ADI that can apply to wide range of ADI applications in practice. First, we provide a partial characterization of the structure of the optimal policy. We show that the optimal policy is not only dependent on on-hand stock but also on pipeline stock. The optimal order (return) size increases (decreases) with inventory levels with a slope less than one. Base-stock policies and myopic policies, which are commonly used in practice, do not always perform well. Second, through an extensive computational study, we obtain several insights that can be used as input in design and improvement of inventory systems with imperfect ADI. We reveal that using imperfect ADI yields substantial savings while the amount of savings is sensitive to the levels of imperfectness aspects; having less false negatives is more desirable than having less false positives; returning excess inventories is quite effective in coping with consequences of false ADI. Third, we apply our model to two practical cases: spare parts and machine sales. Our analysis of the spare part case reveals that provided that ADI is timely, a typical manufacturer subject to low demand can keep minimum -most of the time zero- stock while still maintaining the responsiveness to customers; using imperfect ADI leads to a transition from a decentralized static inventory system to a more centralized dynamic one, where spare parts are mainly stored at the central warehouse and are shipped to the customer only when there is a demand signal. For the machines sales case,

in which returning excess inventory is very costly and demand rates are relatively high, the value of ADI is found to be high even under relatively high levels of imperfectness.

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## Appendix. Proofs

*Proof of Lemma 1.* Let  $(\mathbf{a}, \mathbf{z}) \in \mathcal{U} \times \mathcal{Z}$  and  $z_L$  and  $y$  both be strictly positive. Then, by reducing each  $z_L$  and  $y$  by 1 unit, keeping that one unit in stock as a reserved stock for  $L$  periods and releasing it after  $L$  periods, we have one return less, we order one unit less, we have an extra part on stock for  $L$  periods, therefore less likelihood of shortage and for the rest everything remains the same. This reduces the costs at least by  $c + c_r - h \cdot L \geq 0$ . This shows that  $(z_L - 1, y - 1)$  is at least equally good as  $(z_L, y)$ . Note that  $(z_L, y)$  cannot a smallest minimizer of (1).  $\square$

*Proof of Lemma 2.* Let  $\mathbf{x} \in \mathbf{M}$ . Assume  $g : \mathbf{M} \times \mathbf{N} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $\mathbf{y} \in \mathbf{N}$  for  $\mathbf{x}$ . Also, let  $l \leq y_j$  for all  $j = 1, \dots, n$ ,  $l \leq \varepsilon$ , and  $\tilde{\mathbf{N}} = \{(\mathbf{y}, \varepsilon, l) \in \bar{\mathbf{N}} \times \mathbb{N}_0 : l \leq y_j \forall j; l \leq \varepsilon\}$ . By Definition 2, we need to show that  $\phi(\mathbf{x}, \mathbf{y}, \varepsilon, l) = \psi(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \varepsilon - l) : \mathbf{M} \times \tilde{\mathbf{N}} \rightarrow \mathbb{R}$  is submodular in  $(\mathbf{y}, \varepsilon, l) \in \tilde{\mathbf{N}}$  for  $\mathbf{x}$ . First, we note that  $\tilde{\mathbf{N}}$  is a sublattice (of  $\bar{\mathbf{N}} \times \mathbb{N}_0$ ) since constraints  $l - y_j \leq 0$  and  $l - \varepsilon \leq 0$  have at most two variables with opposite signs (see Topkis, 1998, Example 2.2.7(b)). Also, note that

$$\phi(\mathbf{x}, \mathbf{y}, \varepsilon, l) = \psi(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \varepsilon - l) = g(\mathbf{x}, \mathbf{y} - l\mathbf{e} - (\varepsilon - l)\mathbf{e}) = g(\mathbf{x}, \mathbf{y} - \varepsilon\mathbf{e}) = \psi(\mathbf{x}, \mathbf{y}, \varepsilon). \quad (4)$$

Since  $g(\mathbf{x}, \mathbf{y})$  is  $L^{\natural}$ -convex in  $\mathbf{y}$  for  $\mathbf{x}$ , by Definition 2,  $\psi(\mathbf{x}, \mathbf{y}, \varepsilon) = g(\mathbf{x}, \mathbf{y} - \varepsilon\mathbf{e})$  is submodular in  $(\mathbf{y}, \varepsilon) \in \bar{\mathbf{N}}$  for  $\mathbf{x}$ . Then, from equation (4),  $\phi(\mathbf{x}, \mathbf{y}, \varepsilon, l)$  is submodular in  $(\mathbf{y}, \varepsilon, l) \in \tilde{\mathbf{N}}$  for  $\mathbf{x}$ .  $\square$

*Proof of Lemma 3.* Let  $\mathbf{x} \in \mathbf{M}$ . Assume  $h : \mathbf{M} \times \hat{\mathbf{N}} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}$  for  $\mathbf{x}$ . We want to show that  $g(\mathbf{x}, \mathbf{y}) = \min_{\boldsymbol{\xi} : (\mathbf{y}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})\}$  is  $L^{\natural}$ -convex in  $\mathbf{y} \in \mathbf{N}$  for  $\mathbf{x}$ . By Definition 2, it suffices to show that

$$\omega(\mathbf{x}, \mathbf{y}, l) = g(\mathbf{x}, \mathbf{y} - l\mathbf{e}) = \min_{\boldsymbol{\xi} : (\mathbf{y} - l\mathbf{e}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \boldsymbol{\xi})\}$$

is submodular in  $(\mathbf{y}, l) \in \bar{\mathbf{N}}' = \{(\mathbf{y}, l) \in \mathbf{N} \times \mathbb{N}_0 : l \leq y_j \forall j\}$  for  $\mathbf{x}$ . Note that

$$\omega(\mathbf{x}, \mathbf{y}, l) = g(\mathbf{x}, \mathbf{y} - l\mathbf{e}) = \min_{\boldsymbol{\xi} : (\mathbf{y} - l\mathbf{e}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \boldsymbol{\xi})\} = \min_{\boldsymbol{\xi} : (\mathbf{y} - l\mathbf{e}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y} - l\mathbf{e}, (l\mathbf{e} + \boldsymbol{\xi}) - l\mathbf{e})\}.$$

Let  $\bar{\boldsymbol{\xi}} = l\mathbf{e} + \boldsymbol{\xi}$ . Then,  $\bar{\boldsymbol{\xi}} \geq l\mathbf{e}$ , i.e.,  $\bar{\xi}_k \geq l \forall k$ , therefore,  $\bar{\boldsymbol{\xi}} - l\mathbf{e} \in \mathbf{U}$  and  $(\mathbf{y} - l\mathbf{e}, \bar{\boldsymbol{\xi}} - l\mathbf{e}) \in \hat{\mathbf{N}}$ . Hence, we rewrite

$$\omega(\mathbf{x}, \mathbf{y}, l) = g(\mathbf{x}, \mathbf{y} - l\mathbf{e}) = \min_{\bar{\boldsymbol{\xi}} : (\mathbf{y} - l\mathbf{e}, \bar{\boldsymbol{\xi}} - l\mathbf{e}) \in \hat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \bar{\boldsymbol{\xi}} - l\mathbf{e})\}.$$

Now, let  $\tilde{\mathbf{N}} = \{(\mathbf{y}, \bar{\boldsymbol{\xi}}, l) \in \hat{\mathbf{N}} \times \mathbb{N}_0 : l \leq y_j \forall j; l \leq \bar{\xi}_k \forall k\}$ . Note that  $\tilde{\mathbf{N}}$  involves constraints with two variables having opposite signs, therefore it is a sublattice (of  $\hat{\mathbf{N}} \times \mathbb{N}_0$ ) for  $\mathbf{x}$ . Since  $h : \mathbf{M} \times \hat{\mathbf{N}} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}$  for  $\mathbf{x}$ ,  $\varsigma(\mathbf{x}, \mathbf{y}, \bar{\boldsymbol{\xi}}, l) = h(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \bar{\boldsymbol{\xi}} - l\mathbf{e})$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \bar{\boldsymbol{\xi}}, l) \in \tilde{\mathbf{N}}$  for  $\mathbf{x}$  (by Lemma 2) hence also submodular (by Property 2) in  $(\mathbf{y}, \bar{\boldsymbol{\xi}}, l) \in \tilde{\mathbf{N}}$  for  $\mathbf{x}$ . By preservation of submodularity under minimization (Topkis 1998, Theorem 2.7.6), we conclude that

$$\omega(\mathbf{x}, \mathbf{y}, l) = g(\mathbf{x}, \mathbf{y} - l\mathbf{e}) = \min_{\bar{\boldsymbol{\xi}} : (\mathbf{y} - l\mathbf{e}, \bar{\boldsymbol{\xi}} - l\mathbf{e}) \in \hat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \bar{\boldsymbol{\xi}} - l\mathbf{e})\} = \min_{\bar{\boldsymbol{\xi}} : (\mathbf{y}, \bar{\boldsymbol{\xi}}, l) \in \tilde{\mathbf{N}}} \{\varsigma(\mathbf{x}, \mathbf{y}, \bar{\boldsymbol{\xi}}, l)\}$$

is submodular in  $(\mathbf{y}, l) \in \bar{\mathbf{N}}'$  for  $\mathbf{x}$ .  $\square$

*Proof of Lemma 4.* Let  $\mathbf{x} \in \mathbf{M}$ . Assume  $h : \mathbf{M} \times \hat{\mathbf{N}} \rightarrow \mathbb{R}$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}$  and  $\boldsymbol{\xi}^*(\mathbf{x}, \mathbf{y})$  is the smallest vector solution of  $\min_{\boldsymbol{\xi} : (\mathbf{y}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})\}$  for  $\mathbf{x}$ .

*Part (a).* From Property 2,  $h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})$  is submodular in  $(\mathbf{y}, \boldsymbol{\xi}) \in \hat{\mathbf{N}}$  for  $\mathbf{x}$ . This implies  $\xi_i^*(\mathbf{x}, \mathbf{y})$  is increasing in  $\mathbf{y} \in \mathbf{N}$  for  $\mathbf{x}$  (Topkis 1998, Theorem 2.8.2).

*Part (b).* The inequality on the left is due to part (a). The proof of the inequality on the right is by contradiction. Let  $(\mathbf{x}, \mathbf{y}) \in \mathbf{M} \times \mathbf{N}$  and  $k \in \mathbb{N}_0^+$ . Let  $\xi_i$  and  $\xi_i^*(\mathbf{x}, \mathbf{y})$  be  $i^{\text{th}}$  argument of  $\boldsymbol{\xi}$  and  $\boldsymbol{\xi}^*(\mathbf{x}, \mathbf{y})$  (the latter is the smallest minimizer of  $h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})$ ), respectively for  $i = 1, \dots, u$ . Also let  $\zeta_i(\mathbf{x}, \mathbf{y}, \xi_i) = \min_{\xi_k, \forall k \neq i: (\mathbf{y}, \boldsymbol{\xi}) \in \widehat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})\}$ . Then,  $\xi_i^*(\mathbf{x}, \mathbf{y})$  is a minimizer of  $\zeta_i(\mathbf{x}, \mathbf{y}, \xi_i)$ . The rest holds for each  $i = 1, \dots, u$ . Assume an arbitrary  $\bar{\xi}_i > \xi_i^*(\mathbf{x}, \mathbf{y}) + k$ . Then, the proof will be complete if we show that such an arbitrary  $\bar{\xi}_i$  cannot be the smallest minimizer of  $\zeta_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \xi_i)$  for  $\mathbf{x}, \mathbf{y}$  and  $k$ . Let  $\psi_i(\mathbf{x}, \mathbf{y}, \xi_i, l) = \zeta_i(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \xi_i - l)$ . Note that  $h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \boldsymbol{\xi}) \in \widehat{\mathbf{N}}$  for  $\mathbf{x}$ . By Lemma 3,  $\zeta_i(\mathbf{x}, \mathbf{y}, \xi_i) = \min_{\xi_k, \forall k \neq i: (\mathbf{y}, \boldsymbol{\xi}) \in \widehat{\mathbf{N}}} \{h(\mathbf{x}, \mathbf{y}, \boldsymbol{\xi})\}$  is  $L^{\natural}$ -convex in  $(\mathbf{y}, \xi_i) \in \{(\mathbf{y}, \xi_i) : (\mathbf{y}, \boldsymbol{\xi}) \in \widehat{\mathbf{N}}\}$  for  $\mathbf{x}$ . Therefore,  $\psi_i(\mathbf{x}, \mathbf{y}, \xi_i, l) = \zeta_i(\mathbf{x}, \mathbf{y} - l\mathbf{e}, \xi_i - l)$  is  $L^{\natural}$ -convex (Lemma 2) and hence also submodular (Property 2) in  $(\mathbf{y}, \xi_i, l) \in \{(\mathbf{y}, \xi_i, l) : (\mathbf{y}, \boldsymbol{\xi}, l) \in \widehat{\mathbf{N}} \times \mathbb{N}_0; l \leq y_j \forall j; l \leq \xi_i\}$  for  $\mathbf{x}$ . Then, we can write

$$\psi_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \bar{\xi}_i, 0) + \psi_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \xi_i^*(\mathbf{x}, \mathbf{y}) + k, k) \geq \psi_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \xi_i^*(\mathbf{x}, \mathbf{y}) + k, 0) + \psi_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \bar{\xi}_i, k)$$

which is equivalent to

$$\zeta_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \bar{\xi}_i) - \zeta_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \xi_i^*(\mathbf{x}, \mathbf{y}) + k) \geq \zeta_i(\mathbf{x}, \mathbf{y}, \bar{\xi}_i - k) - \zeta_i(\mathbf{x}, \mathbf{y}, \xi_i^*(\mathbf{x}, \mathbf{y})). \quad (5)$$

Since  $\xi_i^*(\mathbf{x}, \mathbf{y})$  is the smallest minimizer of  $\zeta_i(\mathbf{x}, \mathbf{y}, \xi_i)$ , the term on the righthand side of (5) is nonnegative. Hence,  $\zeta_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \bar{\xi}_i) - \zeta_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \xi_i^*(\mathbf{x}, \mathbf{y}) + k) \geq 0$ . This inequality shows that  $\bar{\xi}_i$  cannot be the smallest minimizer of  $\zeta_i(\mathbf{x}, \mathbf{y} + k\mathbf{e}, \xi_i)$  for  $\mathbf{x}, \mathbf{y}$  and  $k$ . Note that this holds for all  $i = 1, \dots, u$ .

*Part (c).* This follows directly from part (b).  $\square$

*Proof of Theorem 1.*

*Part (a) and (b).* The proof is by induction on  $t$ . Since  $\bar{f}_{T+1}(\mathbf{a}, \mathbf{v}) = 0$ , the result certainly holds for  $t = T + 1$  and each  $\mathbf{a} \in \mathcal{U}$ . Then, given the induction hypothesis that  $\bar{f}_{t+1}(\mathbf{a}, \mathbf{v})$ ,  $1 \leq t \leq T$ , is  $L^{\natural}$ -convex in  $\mathbf{v} \in \mathcal{V}$  for each  $\mathbf{a} \in \mathcal{U}$ , we will prove that  $\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)$  is  $L^{\natural}$ -convex in  $(\mathbf{v}, v_L, y) \in \mathcal{Q}$  for each  $\mathbf{a} \in \mathcal{U}$  (Theorem 1(a)) and  $\bar{f}_t(\mathbf{a}, \mathbf{v})$  is  $L^{\natural}$ -convex in  $\mathbf{v} \in \mathcal{V}$  for  $\mathbf{a}$  for each  $\mathbf{a} \in \mathcal{U}$  (Theorem 1(b)).

For convenience, we consider a modified problem which is equivalent to the original problem denoted by equations (2) and (3). The problem is reformulated as a two-step nested optimization problem where the inner problem is trivial and its optimal solution is obvious. For the inner problem, we suppose that the ordering and return decisions  $v_L$  and  $y$  have been made (but we keep them as variables) and the values of the predicted demand  $\mathbf{r} = (r_{\tau_u}, \dots, r_0) \in \mathcal{R}$  with  $\mathcal{R} = \{\mathbf{r} \in \mathcal{U} : \mathbf{r} \leq \mathbf{a}\}$ , unpredicted demand  $d^u \in \mathbb{N}_0$  and new signals  $w \in \mathbb{N}_0$  are all observed. The problem is to decide how much demand has to be fulfilled at the end of period  $t$ . Let  $u \in \mathbb{N}_0$  denote this amount, i.e., the demand to be satisfied. Also, let  $d = d^u + \sum_{\tau=\tau_l}^{\tau_u} r_{\tau} \in \mathbb{N}_0$ , and  $\bar{\mathbf{r}} = (r_{\tau_u-1}, \dots, r_0) \in \bar{\mathcal{R}}$

with  $\bar{\mathcal{R}} = \{\bar{\mathbf{r}} \in \mathbb{N}_0^{\tau_u} : \bar{\mathbf{r}} \leq \bar{\mathbf{a}}\}$  where  $\bar{\mathbf{a}} \in \mathbb{N}_0^{\tau_u}$  and it is defined as in problem (1). The inner problem is formulated by

$$K_t(\mathbf{a}, \mathbf{v}, v_L, y, d^u, \mathbf{r}, w) = \min_u \{ \psi(\mathbf{a}, \mathbf{v}, v_L, y, u, d^u, \mathbf{r}, w) = c(v_L - v_{L-1}) + h(v_0 - y - u) + c_e(d - u) \\ + c_r y + \bar{f}_{t+1}(\bar{\mathbf{a}} - \bar{\mathbf{r}}, w, v_0 - y - u, \dots, v_L - y - u) : u \in \mathbb{N}_0, u \leq d, \\ u \leq v_0 - y \} \quad (6)$$

for each  $\mathbf{a} \in \mathcal{U}$ ,  $(\mathbf{v}, v_L, y) \in \mathcal{Q}$  and  $\mathbf{r} \in \mathcal{R}$ ,  $d^u \in \mathbb{N}_0$ ,  $w \in \mathbb{N}_0$ . The optimal decision for this problem will be to satisfy demand to the maximum extent possible, i.e.,  $u^* = \min\{d, v_0 - y\}$ . Otherwise, one would reserve stock for the next period's demand while applying an emergency supply for (some of) the current period demand. Note that such a solution is never optimal for our optimization problem as a whole and also not for the inner problem. To simplify equation (6) further, we define  $v_0^+ = u + y \in \mathbb{N}_0$ , which denotes the amount deducted from stock by either fulfilling demand or returning extra stock. We use  $v_0^+$  to eliminate variable  $u$  by simply replacing  $u$  with  $v_0^+ - y \in \mathbb{N}_0$ . Then, the inner problem is restated as

$$K_t(\mathbf{a}, \mathbf{v}, v_L, y, d^u, \mathbf{r}, w) = \min_{v_0^+} \{ \psi(\mathbf{a}, \mathbf{v}, v_L, y, v_0^+, d^u, \mathbf{r}, w) = c(v_L - v_{L-1}) + h(v_0 - v_0^+) + c_e(d - (v_0^+ - y)) \\ + c_r y + \bar{f}_{t+1}(\bar{\mathbf{a}} - \bar{\mathbf{r}}, w, v_0 - v_0^+, \dots, v_L - v_0^+) : v_0^+ \in \mathbb{N}_0, v_0^+ \leq y + d, \\ v_0^+ \leq v_0 \}$$

for each  $\mathbf{a} \in \mathcal{U}$ ,  $(\mathbf{v}, v_L, y) \in \mathcal{Q}$  and  $\mathbf{r} \in \mathcal{R}$ ,  $d^u \in \mathbb{N}_0$ ,  $w \in \mathbb{N}_0$ . Let

$$\hat{\mathcal{V}} = \{(\mathbf{v}, v_L, y, v_0^+) \in \mathcal{Q} \times \mathbb{N}_0 : v_0^+ \leq y + d, v_0^+ \leq v_0\},$$

and also let  $\bar{\mathbf{v}} = (v_0, \dots, v_L) \in \mathcal{V}$  and

$$\bar{\mathcal{V}} = \{(\bar{\mathbf{v}}, v_0^+) \in \mathcal{V} \times \mathbb{N}_0 : v_0^+ \leq v_0\}.$$

Note that  $\hat{\mathcal{V}}$  and  $\bar{\mathcal{V}}$  are sublattices (of  $\mathcal{Q} \times \mathbb{N}_0$  and  $\mathcal{V} \times \mathbb{N}_0$ , respectively) since all constraints have at most two variables with opposite signs, see Topkis, 1998, Example 2.2.7(b). By the induction hypothesis,  $\bar{f}_{t+1}(\mathbf{a}, \mathbf{v})$  is  $L^{\natural}$ -convex in  $\mathbf{v} \in \mathcal{V}$  for each  $\mathbf{a} \in \mathcal{U}$ . Note also that  $\bar{\mathbf{v}} - v_0^+ \mathbf{e} \in \mathcal{V}$  (Remark 1 and Remark 2). Then, by Lemma 2,  $\phi(\mathbf{a}, \bar{\mathbf{v}}, v_0^+) = \bar{f}_{t+1}(\mathbf{a}, \bar{\mathbf{v}} - v_0^+ \mathbf{e})$  is  $L^{\natural}$ -convex in  $(\bar{\mathbf{v}}, v_0^+) \in \bar{\mathcal{V}}$  for each  $\mathbf{a} \in \mathcal{U}$ . Consequently,  $\phi(\bar{\mathbf{a}} - \bar{\mathbf{r}}, w, \bar{\mathbf{v}}, v_0^+) = \bar{f}_{t+1}(\bar{\mathbf{a}} - \bar{\mathbf{r}}, w, \bar{\mathbf{v}} - v_0^+ \mathbf{e})$  is  $L^{\natural}$ -convex in  $(\bar{\mathbf{v}}, v_0^+) \in \bar{\mathcal{V}}$  for each  $\bar{\mathbf{a}} \in \mathbb{N}_0^{\tau_u}$  and  $\bar{\mathbf{r}} \in \bar{\mathcal{R}}$  (hence for  $\bar{\mathbf{a}} - \bar{\mathbf{r}} \in \mathcal{U}$ ),  $w \in \mathbb{N}_0$ . The remaining terms that define  $\psi(\mathbf{a}, \mathbf{v}, v_L, y, v_0^+, d^u, \mathbf{r}, w)$  are separable and linear, therefore, they are  $L^{\natural}$ -convex in  $\{(v_0, y, v_0^+) \in \mathbb{N}_0^3 : 0 \leq v_0^+ \leq y + d, v_0^+ \leq v_0\}$  for  $d \in \mathbb{N}_0$ . Therefore,  $\psi(\mathbf{a}, \mathbf{v}, v_L, y, v_0^+, d^u, \mathbf{r}, w)$  is  $L^{\natural}$ -convex in  $(\mathbf{v}, v_L, y, v_0^+) \in \hat{\mathcal{V}}$  for each  $\mathbf{a} \in \mathcal{U}$  and  $\mathbf{r} \in \mathcal{R}$ ,  $d^u \in \mathbb{N}_0$ ,  $w \in \mathbb{N}_0$ . By Lemma 3,  $K_t(\mathbf{a}, \mathbf{v}, v_L, y, d^u, \mathbf{r}, w)$  is  $L^{\natural}$ -convex in  $(\mathbf{v}, v_L, y) \in \mathcal{Q}$  for each  $\mathbf{a} \in \mathcal{U}$  and  $\mathbf{r} \in \mathcal{R}$ ,  $d^u \in \mathbb{N}_0$ ,  $w \in \mathbb{N}_0$ .

In the first step, we assumed that values of the random variables  $\mathbf{R}$ ,  $D^u$  and  $W$  in period  $t$  are known. In the second step, we remove this assumption and we rewrite equation (3) as

$$\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y) = E[K_t(\mathbf{a}, \mathbf{v}, v_L, y, D^u, \mathbf{R}, W)].$$

Note that equation (2) remains the same. It follows from Property 3 that  $\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)$  is also  $L^\natural$ -convex in  $(\mathbf{v}, v_L, y) \in \mathcal{Q}$  for each  $\mathbf{a} \in \mathcal{U}$ . By Lemma 3, we find that  $\bar{f}_t(\mathbf{a}, \mathbf{v})$  is  $L^\natural$ -convex in  $\mathbf{v} \in \mathcal{V}$  for each  $\mathbf{a} \in \mathcal{U}$ .

*Part (c).* By Theorem 1(a),  $\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)$  is component-wise convex in  $v_L \in \mathbb{N}_0$  and  $y \in \mathbb{N}_0$ , i.e.,  $\Delta_{v_L} \Delta_{v_L} \bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y) \geq 0$  and  $\Delta_y \Delta_y \bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y) \geq 0$ , respectively for all  $t$ ,  $0 \leq t \leq T$ . By using  $\bar{J}_t(\mathbf{a}, v_{-1}, \dots, v_L, y) = J_t(\mathbf{a}, v_{-1}, v_0 - v_{-1}, \dots, v_L - v_{L-1}, y)$ , we also have

$$\Delta_{z_L} \Delta_{z_L} J_t(\mathbf{a}, \mathbf{z}, z_L, y) = \Delta_{v_L} \Delta_{v_L} \bar{J}_t(\mathbf{a}, v_{-1}, \dots, v_L, y) \geq 0$$

and

$$\Delta_y \Delta_y J_t(\mathbf{a}, \mathbf{z}, z_L, y) = \Delta_y \Delta_y \bar{J}_t(\mathbf{a}, v_{-1}, \dots, v_L, y) \geq 0.$$

*Part (d).* Note that  $f: \mathcal{U} \times \mathcal{Z} \rightarrow \mathbb{R}$  is represented as

$$f_t(\mathbf{a}, x, z_0, \dots, z_{L-1}) = \bar{f}_t(\mathbf{a}, x, x + z_0, x + z_0 + z_1, \dots, x + z_0 + \dots + z_{L-1})$$

and  $\bar{f}_t: \mathcal{U} \times \mathcal{V} \rightarrow \mathbb{R}$  is  $L^\natural$ -convex for  $\mathbf{a} \in \mathcal{U}$ . Then, it follows from page 183 of Murota (2003) that  $f: \mathcal{U} \times \mathcal{Z} \rightarrow \mathbb{R}$  is multimodular for  $\mathbf{a} \in \mathcal{U}$ . Having increasing differences and component-wise convexity is a direct consequence of multimodularity (Lemma 2.2.b.ii of Altman et al., 2000).  $\square$

*Proof of Lemma 5.* The proof is by contradiction. Let  $(\mathbf{a}, \mathbf{z}) \in \mathcal{U} \times \mathcal{Z}$  and  $t = 1, \dots, T$ . Let  $(z_L^*(\mathbf{a}, \mathbf{z}), 0)$  be a smallest vector minimizer of  $J_t(\mathbf{a}, \mathbf{z}, z_L, y)$  with  $z_L^*(\mathbf{a}, \mathbf{z}) > 0$  (and also by definition  $z_L^*(\mathbf{a}, \mathbf{z}) \in \mathbb{N}_0$ ). Let  $(0, \bar{y})$  be an alternative smallest vector minimizer of  $J_t(\mathbf{a}, \mathbf{z}, z_L, y)$  with  $\bar{y} > 0$  (and also by definition  $\bar{y} \in \mathbb{N}_0$ ,  $\bar{y} \leq x$ ). The proof will be complete if we show that  $(0, \bar{y})$  cannot be a smallest vector minimizer. (Note that, by Lemma 1 and because we are interested only in smallest vector minimizers, this is the only form that can express two alternative smallest minimizers). Here first, we apply our transformation  $v_l = x + \sum_{t=0}^l z_t$  for  $l = -1, \dots, L$ ,  $\mathbf{v} = (v_{-1}, \dots, v_{L-1})$  and  $v_L^*(\mathbf{a}, \mathbf{v}) = v_{L-1} + z_L^*(\mathbf{a}, \mathbf{z})$ . From Theorem 1(a) and Property 2,  $\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)$  is submodular in  $(\mathbf{v}, v_L, y)$ . Then by Definition 1, we write

$$\bar{J}_t(\mathbf{a}, \mathbf{v}, v_{L-1}, \bar{y}) - \bar{J}_t(\mathbf{a}, \mathbf{v}, v_{L-1}, 0) \geq \bar{J}_t(\mathbf{a}, \mathbf{v}, v_{L-1} + z_L^*(\mathbf{a}, \mathbf{z}), \bar{y}) - \bar{J}_t(\mathbf{a}, \mathbf{v}, v_{L-1} + z_L^*(\mathbf{a}, \mathbf{z}), 0). \quad (7)$$

Since  $(v_{L-1} + z_L^*(\mathbf{a}, \mathbf{z}), 0)$  is a minimizer of  $\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)$ , we have

$$\bar{J}_t(\mathbf{a}, \mathbf{v}, v_{L-1} + z_L^*(\mathbf{a}, \mathbf{z}), \bar{y}) - \bar{J}_t(\mathbf{a}, \mathbf{v}, v_{L-1} + z_L^*(\mathbf{a}, \mathbf{z}), 0) \geq 0.$$

Then from (7), we also have

$$\bar{J}_t(\mathbf{a}, \mathbf{v}, v_{L-1}, \bar{y}) - \bar{J}_t(\mathbf{a}, \mathbf{v}, v_{L-1}, 0) \geq 0.$$

This shows that  $(v_{L-1}, \bar{y})$  cannot be a smallest vector minimizer of  $\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)$ . Note that this also indicates  $(0, \bar{y})$  cannot be a smallest vector minimizer of  $J_t(\mathbf{a}, \mathbf{z}, z_L, y)$ .  $\square$

*Proof of Corollary 1.* Let  $\mathbf{a} \in \mathcal{U}$ .

*Part (a).* By Theorem 1(a),  $\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)$  is  $L^{\natural}$ -convex in  $(\mathbf{v}, v_L, y) \in \mathcal{Q}$  for  $\mathbf{a}$ . By Lemma 4(a),  $(v_L^*(\mathbf{a}, \mathbf{v}), y^*(\mathbf{a}, \mathbf{v})) = \min_{v_L, y} \{\bar{J}_t(\mathbf{a}, \mathbf{v}, v_L, y)\}$  is increasing in  $\mathbf{v} \in \mathcal{V}$  for  $\mathbf{a}$  hence

$$\Delta_{v_i} v_L^*(\mathbf{a}, \mathbf{v}) = v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e}_i) - v_L^*(\mathbf{a}, \mathbf{v}) \geq 0$$

for all  $i = -1, \dots, L-1$  with  $(\mathbf{v} + \mathbf{e}_i) \in \mathcal{V}$ . Using this, we can write

$$v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e}_i) \leq v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e})$$

for all  $i = -1, \dots, L-1$ . By subtracting  $v_L^*(\mathbf{a}, \mathbf{v})$  from both sides of the inequality, we get

$$v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e}_i) - v_L^*(\mathbf{a}, \mathbf{v}) \leq v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e}) - v_L^*(\mathbf{a}, \mathbf{v}).$$

By Lemma 4(b), the expression on the right is bounded by one. Therefore, we establish  $\Delta_{v_i} v_L^*(\mathbf{a}, \mathbf{v}) = v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e}_i) - v_L^*(\mathbf{a}, \mathbf{v}) \leq 1$  for all  $i = -1, \dots, L-1$ .

*Part (b).* The proof follows the same steps as above.

*Part (c).* First, we prove the leftmost inequality. Recall that  $v_i = x + \sum_{t=0}^i z_t$  for  $i = -1, \dots, L$ . Everything else remaining the same, increasing  $v_{L-1}$  by 1 means increasing  $z_{L-1}$  by 1. Therefore, we establish

$$\begin{aligned} \Delta_{v_{L-1}} v_L^*(\mathbf{a}, \mathbf{v}) &= v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e}_{L+1}) - v_L^*(\mathbf{a}, \mathbf{v}) \\ &= x + \sum_{t=0}^{L-1} z_t + 1 + z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{L+1}) - x - \sum_{t=0}^{L-1} z_t - z_L^*(\mathbf{a}, \mathbf{z}) \\ &= z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{L+1}) + 1 - z_L^*(\mathbf{a}, \mathbf{z}) \\ &= \Delta_{z_{L-1}} z_L^*(\mathbf{a}, \mathbf{z}) + 1. \end{aligned}$$

From part 1(a),  $\Delta_{v_{L-1}} v_L^*(\mathbf{a}, \mathbf{v}) \geq 0$ . Therefore, we have  $\Delta_{z_{L-1}} z_L^*(\mathbf{a}, \mathbf{z}) \geq -1$ .

Second, we prove the rightmost inequality. Everything else remaining the same, increasing each argument of  $\mathbf{v}$  by 1 means increasing  $x$  by 1. Therefore, we write

$$\begin{aligned} v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e}) - v_L^*(\mathbf{a}, \mathbf{v}) &= x + \sum_{t=0}^{L-1} z_t + z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_1) + 1 - x - \sum_{t=0}^{L-1} z_t - z_L^*(\mathbf{a}, \mathbf{z}) \\ &= z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_1) + 1 - z_L^*(\mathbf{a}, \mathbf{z}) \\ &= \Delta_x z_L^*(\mathbf{a}, \mathbf{z}) + 1. \end{aligned}$$

By Theorem 1(a) and Lemma 4(b),  $v_L^*(\mathbf{a}, \mathbf{v} + \mathbf{e}) - v_L^*(\mathbf{a}, \mathbf{v}) \leq 1$ . Therefore, we have  $\Delta_x z_L^*(\mathbf{a}, \mathbf{z}) \leq 0$ .

Next, we prove the inequalities that define the monotonic relationship between  $\Delta_{z_i} z_L^*(\mathbf{a}, \mathbf{z})$  and  $\Delta_{z_{i+1}} z_L^*(\mathbf{a}, \mathbf{z})$  for all  $i = 0, \dots, L-2$ . For ease of exposition, we introduce an additional notation: Let  $\bar{\mathbf{e}}_i$  be a vector having zero for the first  $i-1$  entries, 1 for the rest. From part 1(a),  $v_L^*(\mathbf{a}, \mathbf{v})$  increasing in  $\mathbf{v} \in \mathcal{V}$ . Therefore, we can write  $v_L^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+2}) - v_L^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+3}) \geq 0$  for all  $i = -1, \dots, L-2$ . Thus,

$$\begin{aligned} v_L^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+2}) - v_L^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+3}) &= x + \sum_{t=0}^{L-1} z_t + 1 + z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+2}) \\ &\quad - x - \sum_{t=0}^{L-1} z_t - 1 - z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+3}) \\ &= z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+2}) - z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+3}) \\ &= z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+2}) - z_L^*(\mathbf{a}, \mathbf{z}) + z_L^*(\mathbf{a}, \mathbf{z}) - z_L^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+3}) \\ &= \Delta_{z_i} z_L^*(\mathbf{a}, \mathbf{z}) - \Delta_{z_{i+1}} z_L^*(\mathbf{a}, \mathbf{z}) \geq 0 \end{aligned} \tag{8}$$

for all  $i = 0, \dots, L-2$ . Similarly for  $i = -1$ ,

$$v_L^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+2}) - v_L^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+3}) = \Delta_x z_L^*(\mathbf{a}, \mathbf{z}) - \Delta_{z_0} z_L^*(\mathbf{a}, \mathbf{z}) \geq 0.$$

*Part (d).* The proof is similar to above. Again, we start with the proofs of the leftmost and the rightmost inequalities. Since increasing  $v_{L-1}$  by 1 means increasing  $z_{L-1}$  by 1,

$$y^*(\mathbf{a}, \mathbf{v} + \mathbf{e}_{L+1}) - y^*(\mathbf{a}, \mathbf{v}) = y^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{L+1}) - y^*(\mathbf{a}, \mathbf{z}) = \Delta_{z_{L-1}} y^*(\mathbf{a}, \mathbf{z}).$$

From  $\Delta_{v_{L-1}} y^*(\mathbf{a}, \mathbf{v}) \geq 0$ , we also have  $\Delta_{z_{L-1}} y^*(\mathbf{a}, \mathbf{z}) \geq 0$ . Similarly, since increasing each argument of  $\mathbf{v}$  by 1 means increasing  $x$  by 1,  $y^*(\mathbf{a}, \mathbf{v} + \mathbf{e}) - y^*(\mathbf{a}, \mathbf{v}) = y^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_1) - y^*(\mathbf{a}, \mathbf{z}) = \Delta_x y^*(\mathbf{a}, \mathbf{z})$ . By Theorem 1(a) and Lemma 4(b),  $y^*(\mathbf{a}, \mathbf{v} + \mathbf{e}) - y^*(\mathbf{a}, \mathbf{v}) \leq 1$ , hence we also have  $\Delta_x y^*(\mathbf{a}, \mathbf{z}) \leq 1$ .

Next, we prove the inequalities that define the monotonic relationship between  $\Delta_x y^*(\mathbf{a}, \mathbf{z})$  and  $\Delta_{z_{i+1}} y^*(\mathbf{a}, \mathbf{z})$  for all  $i = 0, \dots, L-2$ . From part 1(b),  $y^*(\mathbf{a}, \mathbf{v})$  increasing in  $\mathbf{v}$ . Therefore, we have  $y^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+2}) - y^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+3}) \geq 0$  for all  $i = -1, \dots, L-2$ . Thus,

$$\begin{aligned} y^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+2}) - y^*(\mathbf{a}, \mathbf{v} + \bar{\mathbf{e}}_{i+3}) &= y^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+2}) - y^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+3}) \\ &= y^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+2}) - y^*(\mathbf{a}, \mathbf{z}) + y^*(\mathbf{a}, \mathbf{z}) - y^*(\mathbf{a}, \mathbf{z} + \mathbf{e}_{i+3}) \\ &= \Delta_{z_i} y^*(\mathbf{a}, \mathbf{z}) - \Delta_{z_{i+1}} y^*(\mathbf{a}, \mathbf{z}) \geq 0 \end{aligned}$$

for all  $i = 0, \dots, L-2$ . Similarly, we have  $\Delta_x y^*(\mathbf{a}, \mathbf{z}) \geq \Delta_{z_0} y^*(\mathbf{a}, \mathbf{z})$ .  $\square$

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